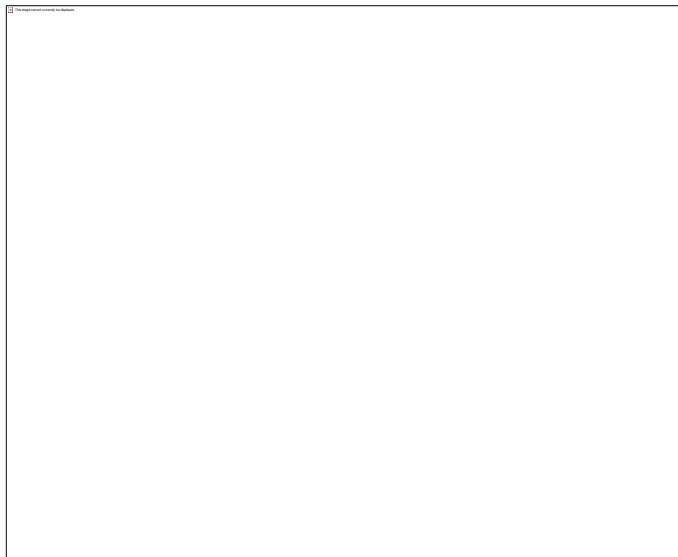


## Health Care for the Homeless Overview

- Mission: Improve the health of persons in Alameda County who are homeless or at risk of homelessness.
- 2015 stats
  - 9,289 patients served in 36,884 encounters
  - \$7M budget
  - 27 FTE Alameda County staff
  - 9 contracts for patient care services (\$2,122,131)

## Health Care for the Homeless Services



## Current Initiatives: Alameda Health System collaborations



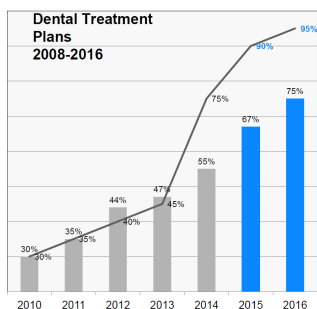
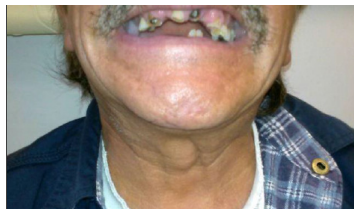
- Homeless Coordinating Office established in 2013
- Mobile Health redesigned as County/AHS partnership

## Current Initiatives: Street Medicine Contracts

- New contracts focused on **outreach** and **access**
- Adapting successful model promoted by National Health Care for the Homeless



## Current Initiatives: Results-Based Dental Contracts



Goals:  
95%-Restorative plan reviewed with patient

75%-Restorative plan completed

## Current Initiatives: TRUST Clinic—Whole Person Care



- **Integrating** services and organizations for seamless client experience
- **Housing First** philosophy and resources

## Current Initiatives:

### Home Stretch- Coordinated Entry for PSH

*At least 4200 individuals in AC have spent a night experiencing homelessness. Data indicates that 60% have self-reported long term disabilities, 26% report serious mental illness, 30% struggle with substance abuse disorders.*

- A **collaboration** between EveryOne Home, Housing Services Office, and Health Care for the Homeless
- **Housing First** philosophy
- **Coordinated entry & prioritization** system for the most vulnerable
- Employs 4 core strategies: **measure, prioritize, coordinate, & expand**

Alameda County Health Care Services Agency 7

### Alameda County Housing and Health Partners

<p><b>Engagement</b></p> <p><b>Homeless Shelters</b> (e.g. EOCP, City Team, Sunrise Village)</p> <p><b>Hospitals</b> (e.g. John George, Highland)</p> <p><b>Street Outreach</b> (e.g. Operation Dignity, <b>HEPPAC</b>, BACS-Oakland Project Connect, <b>Abode-HOPE</b> project, <b>HCH-Mobile Health</b>)</p> <p><b>Drop-In Centers</b> (e.g. St. Vincent de Paul, East Oakland Recovery Center)</p>	<p><b>Time-limited housing and services</b></p> <p><b>Interim and Transitional Housing</b> (e.g. BACS-Henry Robinson Multi-Service Center, CURA)</p> <p><b>Respite</b> (e.g. LifeLong-Medical Respite Program, <b>EOCP Medical Respite</b>)</p> <p><b>Care Management</b> (e.g. <b>TRUST-Care Management</b>, <b>AHS-Care Transitions</b>)</p> <p><b>Benefits Advocacy</b> (e.g. Social Services Agency-SSI Unit, Homeless Action Center)</p>	<p><b>Permanent homes and ongoing supports</b></p> <p><b>Permanent Supportive Housing</b> (e.g. Shelter Plus Care, BHCS-MHSA Housing Programs, Main Street Village)</p> <p><b>Health Care</b> (e.g. <b>TRUST Clinic</b>, <b>AHS clinics</b>, CHCN, BHCS Adult System of Care and Alcohol and Other Drug Services)</p> <p><b>Care Management</b> (e.g. BHCS-Full Service Partnerships)</p> <p><b>Social Services</b> (e.g. IHSS, Area Agency on Aging)</p> <p><b>Tenant Services</b> (e.g. BHCS-Supplemental Rate Program, EHCS-Tenant Support Program)</p>
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**Home Stretch registry** (HCSA-led registry of homeless & disabled individuals)

**Housing Resource Centers\*** (Hubs for housing crisis resolution including multiple partner orgs)

\*In planning phase

Alameda County Health Care Services Agency