

Alameda County Health Care for the Homeless  
Weekly Homeless Provider COVID-19 Community Call  
Wednesday, June 8, 2022; 10:30am-11:30am

**75 Participants & Following Programs Represented:**

HEPPAC, HCEB, Women's Daytime Drop-in Center, Tiburcio Vasquez, City of Union City, OakDays/Homekey, Operation Dignity, EOCP, Shepherd's Gate, House of Prayer Everywhere, BART CIS, CAL-PEP, Oakland Fire Dept/MACRO Program, St. Mary's Center, Abode Services, Tri-Valley Haven, Swords to Plowshares, First Presbyterian Hayward/South Hayward Parish, LifeLong Medical, AHS, BACS, City of Fremont/HSD, Building Futures, Manna from Heaven/Roof Over Their Heads, Healthy Black Families, FESCO/La Familia, Bay Area Legal Aid, Ruby's Place, St. Vincent de Paul, City of Berkeley, Second Chance, Salvation Army, HCSA, ACBH GART

1. **Introduction:** This is the weekly homeless provider community call hosted by the Alameda County Health Care for the Homeless program. Calls will be **every Wednesday at 10:30am-11:30am on Zoom** (except for the fourth Wednesday of the month when we have our monthly trainings).
  - The purpose of this call is to bring together countywide shelter and outreach providers to share updates, knowledge, practices, build supportive community, and develop effective responses to protect our health and the health of the persons living in our sheltered and unsheltered environments.
  - If you have specific issues or challenges with individuals who may be symptomatic, infected, or at-risk of COVID-19, email [achch@acgov.org](mailto:achch@acgov.org) with details so we can follow up.
  
2. **Situation Report:**
  - Congregate living facilities such as homeless shelters, residential treatment facilities, transitional housing facilities, room and board, group homes, and residential congregate living for youth must report the following to Alameda County Public Health Department per local reporting thresholds:
    - ≥1 COVID-19 cases within a 14-day period in residents and/or staff
    - **How to Report:** Email [covidob@acgov.org](mailto:covidob@acgov.org) and follow the [Step-by-Step Instructions for Controlling the Outbreak at the Facility](#). In the email, include the name and contact information of the reporter, facility name, number of employees or residents involved, and a brief description. **DO NOT** include the names, date of birth, or any other protected health information of any persons diagnosed with or exposed to COVID-19.
    - Then, complete the [Shared Portal for Outbreak Tracking \(SPOT\) Intake Form](#).
    - This info can also be found on our website: <https://covid-19.acgov.org/reporting-requirements#congregate>.
  - **Emphasizing the need for close symptom screening of staff and carrying out full symptoms/contacts checks daily.** Please review the [ACHCH Shelter Health Guidance](#).
  - **SICK staff need to stay home! If staff are not feeling well, they need to call out sick or leave immediately.**
  - **Recommendation to shelter and outreach staff regarding N95 masks:** If your site is undergoing an outbreak or suspected outbreak ACHCH advises to double-mask with a cloth and surgical mask or wear N95/KN95 masks.
  - Quarantine Update from Alameda County Public Health: If a staff member or resident has tested positive on Day 5, they may choose to test daily after Day 5 and may leave isolation once they receive a negative test.

- “For the safety of staff and shelter guests, we continue to recommend reduced occupancy and physical distancing. Distancing is a recommendation, but not a mandate and providers may, at their discretion, decide on measures appropriate to their specific sites.” ~Dr. Moss, ACPHD
- **What is a Positive Case?**  
A frequent source of confusion is how we know if someone has COVID-19, and when they are safe to return to the site or return to work. The guidance has been very confusing. We suggest people think of it in these simple terms:
  - A positive test OR symptoms should be treated as a positive COVID case.
  - A positive rapid test is almost certain to be correct. But a negative rapid test may not be. That's why we consider symptoms to be the same as a positive test.
  - 10 days after symptoms start OR 10 days after your first positive test, you are no longer contagious. It does not matter what your test results say after 10 days - you are not contagious anymore.
  - The most common symptoms of COVID-19 are fever, cough, tiredness. Other signs are sore throat, diarrhea, breathing problems, eye problems, headache, loss of taste or smell, rash. If someone newly has any of these symptoms, consider them to have COVID-19. You do not need to administer a rapid test, and it may give you a false sense of safety to do so.
  - Well-fitting masks and vaccination are still the best protection we have against this virus. Masks must be worn at all times indoors by residents and staff unless sleeping or eating. During outbreaks and surges, we recommend N95 masks be worn by all residents and staff while indoors. **Masks save lives.** Reach out if we can help with access to good quality masks.

Vaccination status	<b>Up-to-Date</b> Fully vaccinated AND BOOSTED (or not yet booster eligible)	<b>Not Up-to-Date</b> Fully vaccinated, eligible for a booster, but has NOT been boosted	<b>Unvaccinated or partially vaccinated</b> Has not completed a primary vaccine series
<b>Residents</b>	<b>ALL</b> residents are <u>recommended</u> to quarantine for 10 days, regardless of vaccination status. Residents DO NOT need to stay away from other places such as work, school, and public settings for >5 days.		
	No quarantine <u>required</u> if: <ul style="list-style-type: none"> <li>○ Negative test on Day 5</li> <li>○ No symptoms</li> </ul> Residents do not need to stay away from other places such as work, school, and public settings.	<u>TEST OPTION:</u> Quarantine can end on Day 6 <b>IF:</b> <ul style="list-style-type: none"> <li>○ Negative test on Day 5</li> </ul> <b>AND</b> <ul style="list-style-type: none"> <li>○ No symptoms</li> </ul> <u>NO TEST OPTION</u> Quarantine can end after Day 10 if they have no symptoms  <u>Work Restrictions:</u> These residents can work through quarantine <b>IF:</b> <ul style="list-style-type: none"> <li>○ Negative test day 3-5 (watched by employer or video review)</li> <li>○ No symptoms</li> </ul>	<u>TEST OPTION:</u> Quarantine can end on Day 6 <b>IF:</b> <ul style="list-style-type: none"> <li>○ Negative test on Day 5</li> </ul> <b>AND</b> <ul style="list-style-type: none"> <li>○ No symptoms</li> </ul> <u>NO TEST OPTION</u> Quarantine can end after Day 10 if they have no symptoms  <u>Work Restrictions:</u> These residents must stay away from work, school, and public settings during quarantine.
<b>Staff</b>	All staff <u>have the option</u> to stay away from the facility for 10 days, regardless of vaccination status.		

<p>No quarantine <u>required</u> if:</p> <ul style="list-style-type: none"> <li>○ Negative test on Day 5</li> <li>○ No symptoms</li> </ul> <p><b><u>Work Restrictions:</u></b> No work restrictions</p>	<p><b><u>TEST OPTION:</u></b> Quarantine can end on Day 6</p> <p><b>IF:</b></p> <ul style="list-style-type: none"> <li>○ Negative test on Day 5</li> <li><b>AND</b></li> <li>○ No symptoms</li> </ul> <p><b><u>NO TEST OPTION</u></b> Quarantine can end after Day 10 if they have no symptoms</p> <p><b><u>Work Restrictions:</u></b> These staff members can work through quarantine <b>IF:</b></p> <ul style="list-style-type: none"> <li>○ Negative test day 3-5 (watched by employer or video review)</li> <li>○ No symptoms</li> </ul>	<p><b><u>TEST OPTION:</u></b> Quarantine can end on Day 6</p> <p><b>IF:</b></p> <ul style="list-style-type: none"> <li>○ Negative test on Day 5</li> <li><b>AND</b></li> <li>○ No symptoms</li> </ul> <p><b><u>NO TEST OPTION</u></b> Quarantine can end after Day 10 if they have no symptoms</p> <p><b><u>Work Restrictions:</u></b> These staff members must stay out of work during quarantine</p>
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ACHCH & Alameda County COVID-19 Stats:

- Countywide totals as of 06/08/2022: Cases: 292,116; Deaths: 1,894
- ACHCH: Active Outbreaks: 10 shelter sites; 1 street site
- Check [Alameda County Public Health website](#) for testing sites
- [MyTurn](#) for COVID-19 vaccination information and to register
- Visit [East Bay Getting to Zero](#) for weekly updates/information on COVID-19
- Vaccinations: call (510) 208-4VAX; No documentation or identification is needed; people can self-verify (self-attest) address and in identifying themselves. Visit our [website](#) for vaccine guidance and resources
- [CDC COVID-19 Vaccine Booster Shots](#)
- Alameda County Public Health:
  - [Vaccine Guidance & Resources](#)
  - [Vaccine FAQs](#)
  - [COVID-19 Vaccine Booster Q&A](#)

**Kari Jennings-Parriott, Alameda County Health Care for the Homeless**

- Frontline Workers Counseling Project; [fwcp.org](#)
- Please contact Kari at [kari.jenningsparriot@acgov.org](mailto:kari.jenningsparriot@acgov.org) for more information. ACHCH is administering vaccine booster doses at all community care vaccination sites.
- **Monthly provider training: *Best Practices in Responding to Mental Health Scenarios*** on June 22<sup>nd</sup> from 9am-11am with presenter Vo Vo. A calendar invite with the Zoom link information has been sent out to everyone. Reminder emails will be sent between now and June 22<sup>nd</sup>. Please contact [kathryn.barron@acgov.org](mailto:kathryn.barron@acgov.org) with any questions or if you need additional information.

**Mini Swift, AHS**

- COVID-19 test and treatment process is set up; AHS can deliver medicine to patients
- Providing vaccinations
- 20 COVID-19 patients
- Testing rates are up; underrepresented because of at-home testing

**David Modersbach, Alameda County Health Care for the Homeless**

- Expiration dates for at-home test kits:
  - Dates are at times extended (visit the [FDA website](#) for more information)
  - Use old tests first
- ACHCH has at-home test kits available. Please contact [achch@acgov.org](mailto:achch@acgov.org) if you need test kits.
- [COVID-19 Treatment website](#)
- Order at-home COVID-19 test from the government at [www.covidtests.gov](http://www.covidtests.gov).
- Contact [achch@acgov.org](mailto:achch@acgov.org) if you have trouble accessing at-home rapid test kits.
- Sign up with State of California to access COVID-19 rapid at-home test kits at [labsupport.powerappsportals.us/ihealthorder/](https://labsupport.powerappsportals.us/ihealthorder/)

Thank you all! Be compassionate in your care for yourself and others. We appreciate all of you and your creativity to support the unhoused community. Please continue to wear a mask, wash hands, and practice social distancing.