Appendix B:
Alameda County Health Care for the Homeless
Prepared for:

- **Clinical Quality Subcommittee, 7/31/2023; and**
- **Internal Quality Meeting, 7/27/2023**

Intro:

As a Federally Qualified Health Center program, ACHCH produces and shares reports on QI/QA to support decision-making and oversight by key management staff and by the ACHCH Commission regarding the provision of ACHCH health center services.

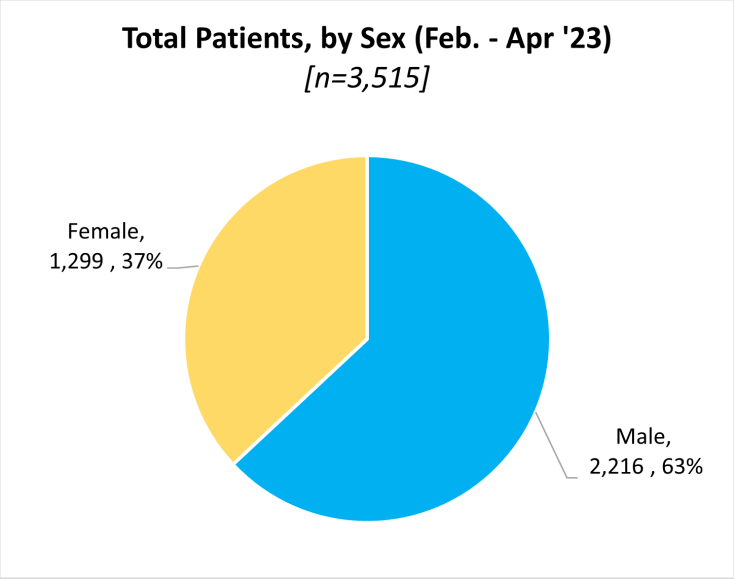
The following is a data dashboard of patients and services to-date, for the most recent three months of data available for Calendar Year (CY) 2023. Data include both: (1) patients served directly ACHCH employees, and (2) contracted services with community providers. Utilization data for Q2 of CY 2023 is presented in Appendix A.

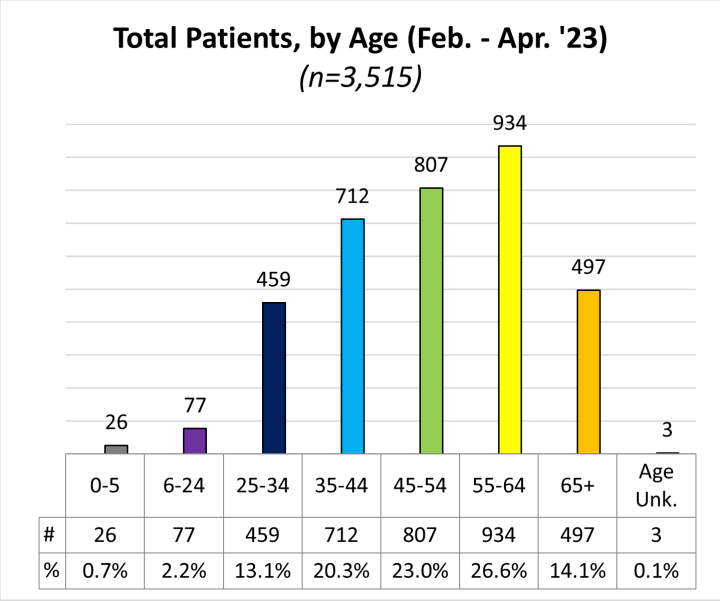
Demographics of patients served for this period: *[reflecting Feb. – Apr. '23 (3 months)]*

The demographic composition of total ACHCH patients served to-date are:

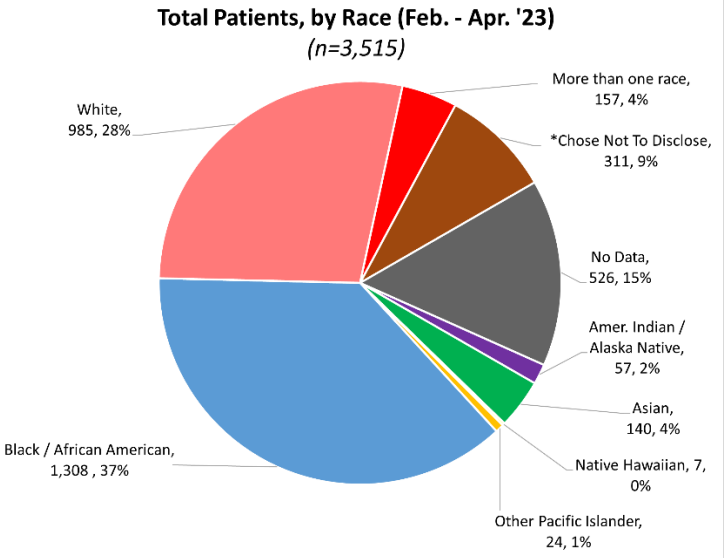
- Sex: The majority of patients served are men (63%).
- Age: More than half of total patients served are ages 50+, with more than 14% who are 65+ years old. Less than 3% of patients are ages 24 or younger.
- Race and Ethnicity: 37% patients are Black/African American, 28% White, and 20% Latino/Hispanic.
- Insurance Status: A majority of patients (56%) are covered by Medi-Cal. A significant number are uninsured (22%) and are a mix of people who are often Medi-Cal or HealthPAC eligible, but not enrolled.

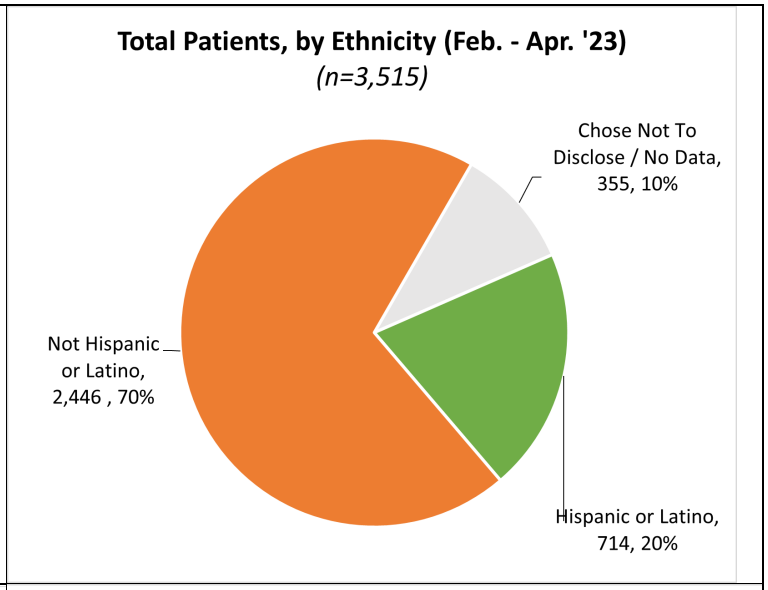
Patient Demographics

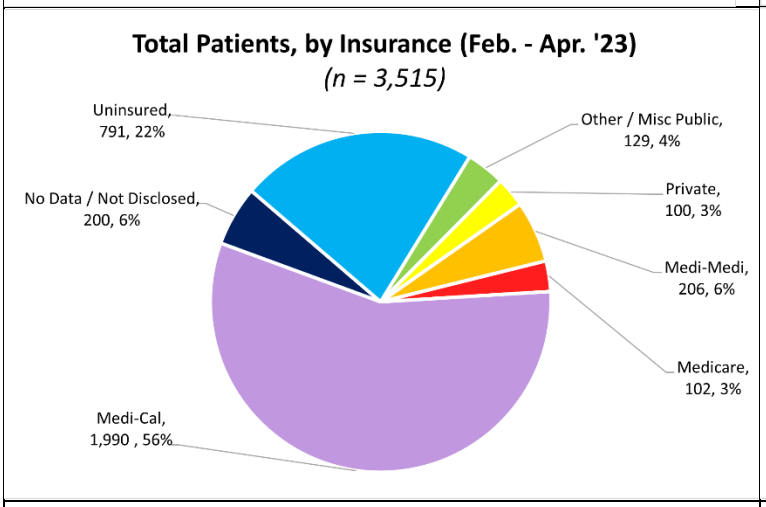


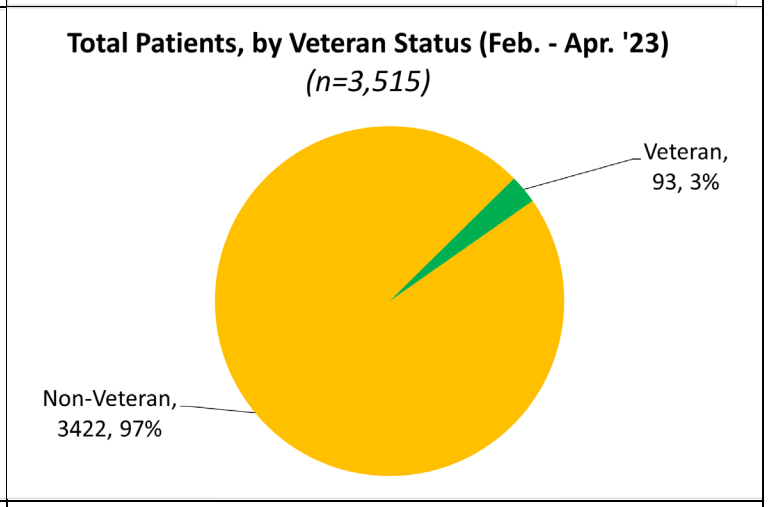


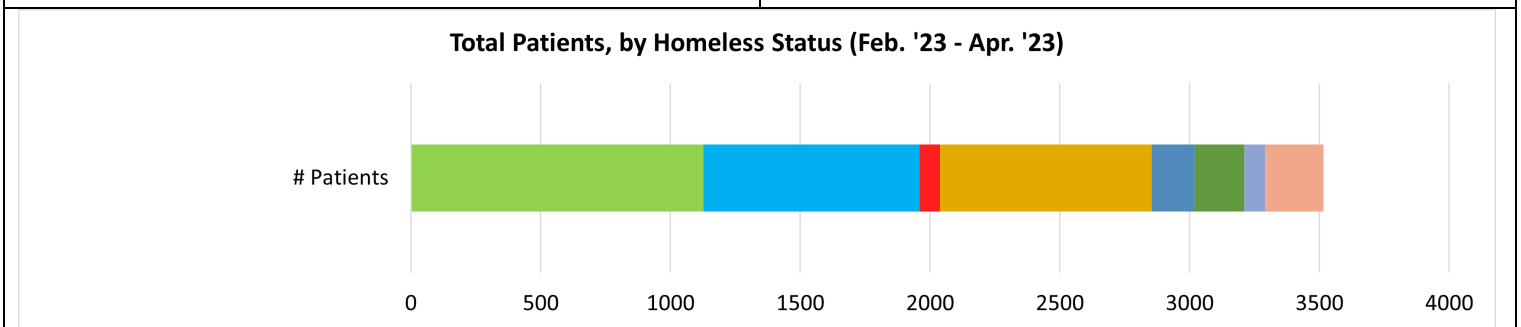
	0-5	6-24	25-34	35-44	45-54	55-64	65+	Age Unk.
#	26	77	459	712	807	934	497	3
%	0.7%	2.2%	13.1%	20.3%	23.0%	26.6%	14.1%	0.1%











	# Patients
Doubling Up	1126
Street	832
Vehicle	80
Shelter, Transitional	815
Motel, Hotel, Recovery Center	165
Chose Not To Disclose, Other, No Data	192
Permanent Supportive Housing	80
Not Currently Homeless	225

Source: Monthly Uniform Data System (UDS) patient and service utilization reports from HCH Access Database, February 1 to April 30, 2023.

Supportive Services For ACHCH Program [Feb. – Apr. 2023]

Service Category	# Supportive Encounters; Feb. – Apr. 2023	% Supportive Encounters; Feb. – Apr. 2023	% Supportive Encounters; CY2022
Assessment	139	1.7%	2.2%
*Benefits Assistance**	388	4.8%	4.7%
*Case Management**	2679	33.3%	37.2%
Dental Case Management / Referral	195	2.4%	3.2%
Food / Hygiene Assistance	1311	16.3%	17.5%
Health Ed. / Supportive Counseling	1075	13.4%	10.8%
Housing Assistance	516	6.4%	6.6%
Interpretation	9	0.1%	0.1%
Optometry Referral	1	0.0%	0.0%
Other	291	3.6%	1.2%
Referral	637	7.9%	9.4%
*SUD/Alcohol/MH Counseling / Referral**	3	0.0%	0.7%
Transportation	801	10.0%	6.2%
[All Supportive Services]	8045	100.0%	*100%*

**Note: Category includes all possible options in the HCH Access Database.*

***Data excludes supportive services provided by Alameda Health System, which will be included in future reports.*

Selected Patient Diagnoses and Encounters

This table shows selected **medical, mental health, and substance use disorder (SUD) conditions** tracked by ACHCH as part of federal Health Center reporting. Data on patients with mental health and SUD diagnoses is incomplete and does not reflect the current level of effort by ACHCH staff and contractors who are responding to mental health and substance use disorder needs of patients. ACHCH staff and contractors continue to report difficulty with doing health maintenance (i.e., preventive care and screenings) in the field outside of a clinic setting, at the level needed by patients.

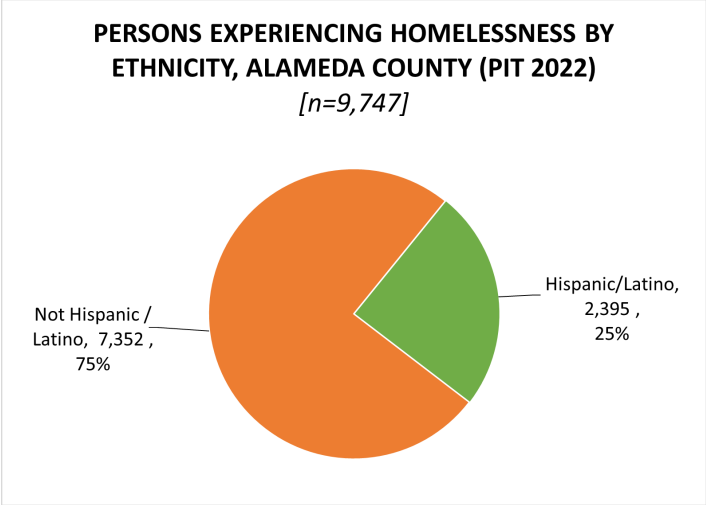
Patients with Selected Diagnoses and Number of Encounters per Patient (Feb. – Apr. '23)

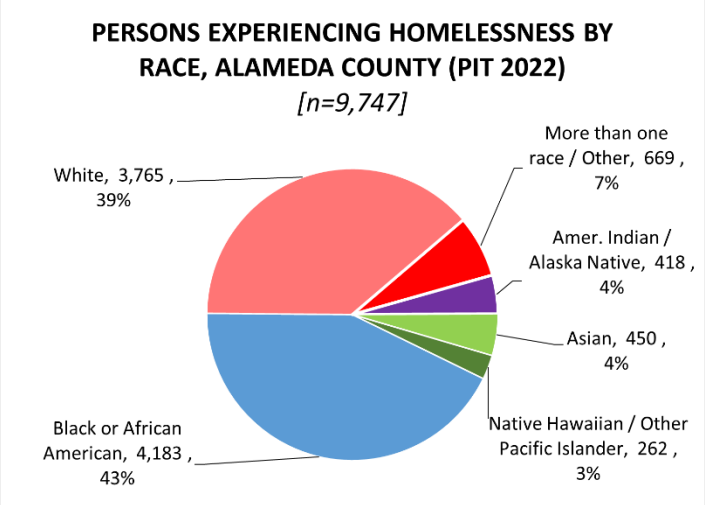
	Diagnosis	# Encounters	# Patients	Encounters Per User
Medical	HIV	179	108	1.66
	Hepatitis C	109	67	1.63
	Asthma	90	73	1.23
	Diabetes Mellitus	438	274	1.60
	Hypertension	589	408	1.44
Mental Health	Anxiety/PTSD	1163	472	2.46
	Depression & Other Mood Disorders	963	437	2.20
	Other Mental Disorders	572	318	1.80
SUD	Alcohol Related Disorders	183	109	1.68
	Substance Related Disorders	850	549	1.55

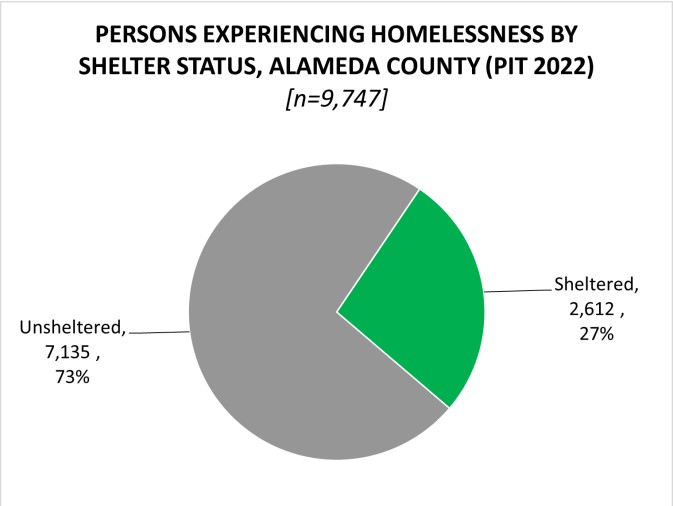
Source: Monthly Uniform Data System (UDS) patient and service utilization reports from HCH Access Database, February 1 to April 30, 2023.

Who is ACHCH Reaching?

- The 2022 Alameda County Point-In-Time (PIT) count estimated that almost 10,000 people in Alameda County are literally homeless: living in a place not meant for human habitation, or in a shelter (HUD definition of homelessness). Of the almost 10,000 people who are literally homeless, 73 percent are without shelter, and 27 percent are in shelters.
- The PIT does not include people who are doubled-up (couch surfing), so the actual number of people who are homeless in Alameda County is far greater than 10,000. As a HRSA-funded health center, ACHCH serves the larger population of homeless including those who are doubled-up.
- However with the exponential growth of the number of "literally homeless" in the last five years, Alameda County has increased focused on expanding services for the subset who are literally homeless: increasing Street Health teams from 3 teams to 14 teams throughout the County, and designing ACHCH services to support the 14 Street Health teams and more than 30 shelters throughout the County.







Source: [2022 ALAMEDA COUNTY HOMELESS COUNT AND SURVEY COMPREHENSIVE REPORT]; ("PIT 2022")