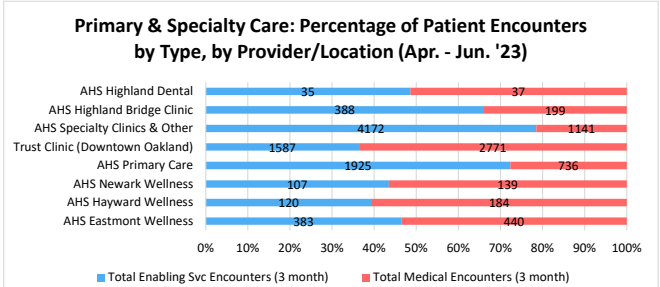
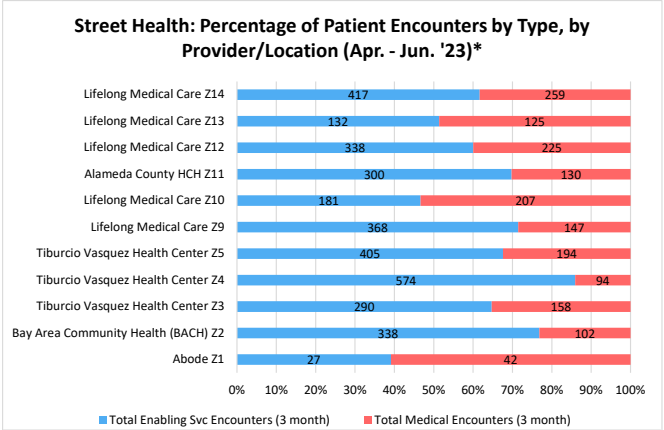
Appendix A - Utilization Data **Summary Tables, Total Patients and Encounters, by Type, By Provider, by Location**

Provider	Location	Total Enabling Svc Encounters (3 month)	Total Medical Encounters (3 month)	Total encounters (3 month)	Total unduplicated patients (3 month)	Total # Encounters per patient (3 months)	Period
Alameda Health System	AHS Eastmont Wellness	383	440	823	251	3.3	Apr. '23 - June '23
Alameda Health System	AHS Hayward Wellness	120	184	304	106	2.9	Apr. '23 - June '23
Alameda Health System	AHS Newark Wellness	107	139	246	79	3.1	Apr. '23 - June '23
Alameda Health System	AHS Primary Care	1925	736	2661	645	4.1	Apr. '23 - June '23
LifeLong Medical Care	Trust Clinic (Downtown Oakland)	1587	2771	4358	957	4.6	Apr. '23 - June '23
Alameda Health System	AHS Specialty Clinics & Other	4172	1141	5313	878	6.1	Apr. '23 - June '23
Alameda Health System	AHS Highland Bridge Clinic	388	199	587	230	2.6	Apr. '23 - June '23
Alameda Health System	AHS Highland Dental	35	37	72	42	1.7	Apr. '23 - June '23

Provider	Location	Total Enabling Svc Encounters (3 month)	Total Medical Encounters (3 month)	Total encounters (3 month)	Total unduplicated patients (3 month)	Total # Encounters per patient (3 months)	Period
Abode Z1	Zone 1 (East County: Tri Valley cities, and parts of Unincorporated County)	27	42	69	32	2.2	*Feb. '23 - Apr. '23*
Bay Area Community Health (BACH) Z2	Zone 2 (South County: Fremont and Newark)	338	102	420	138	3.0	*Feb. '23 - Apr. '23*
Tiburcio Vasquez Health Center Z3	Zone 3 (Hayward, Union City, and parts of Unincorporated County)	290	158	448	95	4.7	Apr. '23 - June '23
Tiburcio Vasquez Health Center Z4	Zone 4 (Unincorporated County and parts of Hayward)	574	94	668	152	4.4	Apr. '23 - June '23
Tiburcio Vasquez Health Center Z5	Zone 5 (San Leandro and Alameda)	405	194	599	136	4.4	Apr. '23 - June '23
Lifelong Medical Care Z9	Zone 9 (Oakland)	368	147	515	120	4.3	Apr. '23 - June '23
Lifelong Medical Care Z10	Zone 10 (Oakland)	181	207	388	124	3.1	Apr. '23 - June '23
Alameda County HCH Z11	Zone 11 (Oakland)	300	130	430	152	2.8	Apr. '23 - June '23
Lifelong Medical Care Z12	Zone 12 (West Oakland, Emeryville)	338	225	563	143	3.9	Apr. '23 - June '23
Lifelong Medical Care Z13	Zone 13 (Berkeley, North Oakland)	132	125	257	83	3.1	Apr. '23 - June '23
Lifelong Medical Care Z14	Zone 14 (Berkeley, Albany)	417	259	676	134	5.0	Apr. '23 - June '23

Provider/Location	Total Enabling Svc Encounters (3 month)	Total Medical Encounters (3 month)	Total encounters (3 month)	Total unduplicated patients (3 month)	Total # Encounters per patient (3 months)	Period
AHS: Mobile Health Clinics	304	157	461	126	3.7	Apr. '23 - June '23
ACHCH Shelter Health Team	347	51	398	246	1.6	Apr. '23 - June '23
Dental Referrals: Onsite Mobile	0	439	439	167	2.6	Apr. '23 - June '23
Vision Referrals: Fruitvale Optometry	0	84	84	84	1.0	*Mar. '23 - May '23*





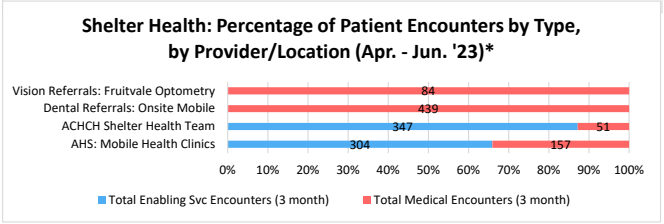
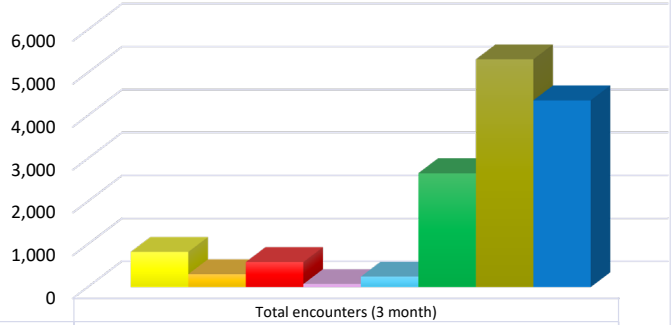


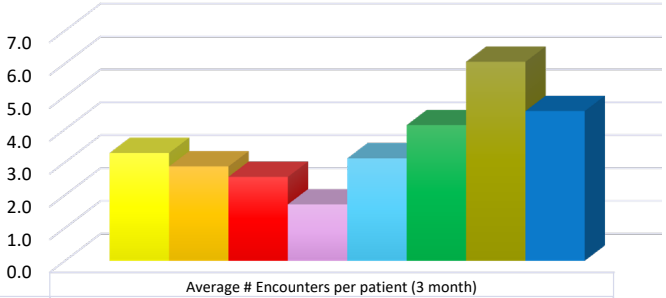
Table B1: Brick and Mortar Primary Care (2023) - TOTAL PATIENTS & ENCOUNTERS			
Provider/Location	**Total encounters (3 month)**	**Total unduplicated patients (3 month)**	**Average # Encounters per patient (3 month)**
AHS Primary Care	**2,661**	**645**	**4.1**
AHS Eastmont Wellness	**823**	**251**	**3.3**
AHS Hayward Wellness	**304**	**106**	**2.9**
AHS Newark Wellness	**246**	**79**	**3.1**
LifeLong Medical Care - Trust Clinic	**4,358**	**957**	**4.6**
Table B2: AHS Specialty Clinics (2023) - TOTAL PATIENTS & ENCOUNTERS			
AHS Highland Bridge Clinic	**587**	**230**	**2.6**
AHS Highland Dental	**72**	**42**	**1.7**
AHS Specialty Clinics & Other	**5,313**	**878**	**6.1**

Total Brick & Mortar Primary Care & Specialty Care Patient Encounters, by Provider (April - June 2023; Q2 CY23)



	Total encounters (3 month)
AHS Eastmont Wellness	823
AHS Hayward Wellness	304
AHS Highland Bridge Clinic	587
AHS Highland Dental	72
AHS Newark Wellness	246
AHS Primary Care	2,661
AHS Specialty Clinics & Other	5,313
LifeLong Medical Care - Trust Clinic	4,358

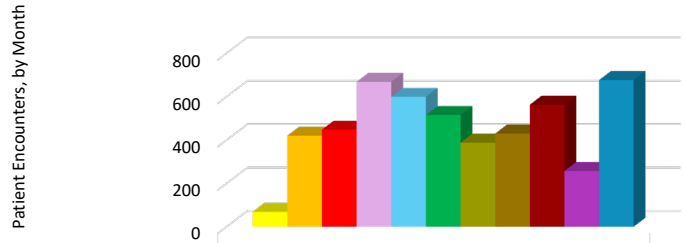
Average Brick & Mortar Primary Care & Specialty Care Encounters Per Patient, by Provider (April - June 2023; Q2 CY23)



	Average # Encounters per patient (3 month)
AHS Eastmont Wellness	3.3
AHS Hayward Wellness	2.9
AHS Highland Bridge Clinic	2.6
AHS Highland Dental	1.7
AHS Newark Wellness	3.1
AHS Primary Care	4.1
AHS Specialty Clinics & Other	6.1
LifeLong Medical Care - Trust Clinic	4.6

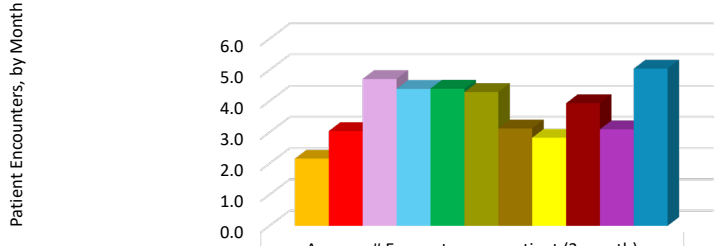
Table B5: Street Health Teams (2023) - TOTAL PATIENTS & ENCOUNTERS					
Zone	Provider	Region	Total encounters (3 month)	Total unduplicated patients (3 month)	Average # Encounters per patient (3 month)
1	Abode Z1	East County: Tri Valley cities, and parts of Unincorporated County	69	32	2.2
2	Bay Area Community Health (BACH) Z2	South County: Fremont and Newark	420	138	3.0
3	Tiburcio Vasquez Health Center Z3	Hayward, Union City, and parts of Unincorporated County	448	95	4.7
4	Tiburcio Vasquez Health Center Z4	Unincorporated County and parts of Hayward	668	152	4.4
5	Tiburcio Vasquez Health Center Z5	San Leandro and Alameda	599	136	4.4
9	Lifelong Medical Care Z9	Oakland	515	120	4.3
10	Lifelong Medical Care Z10	Oakland	388	124	3.1
11	Alameda County HCH Z11	Oakland	430	152	2.8
12	Lifelong Medical Care Z12	West Oakland, Emeryville	563	143	3.9
13	Lifelong Medical Care Z13	Berkeley, North Oakland	257	83	3.1
14	Lifelong Medical Care Z14	Berkeley, Albany	676	134	5.0

Total Street Health Patient Encounters, by Provider (April - June 2023; Q2 CY23)*



	Total encounters (3 month)
Abode Z1	69
Bay Area Community Health (BACH) Z2	420
Tiburcio Vasquez Health Center Z3	448
Tiburcio Vasquez Health Center Z4	668
Tiburcio Vasquez Health Center Z5	599
Lifelong Medical Care Z9	515
Lifelong Medical Care Z10	388
Alameda County HCH Z11	430
Lifelong Medical Care Z12	563
Lifelong Medical Care Z13	257

Average Street Health Encounters Per Patient, by Provider (April - June 2023; Q2 CY23)*

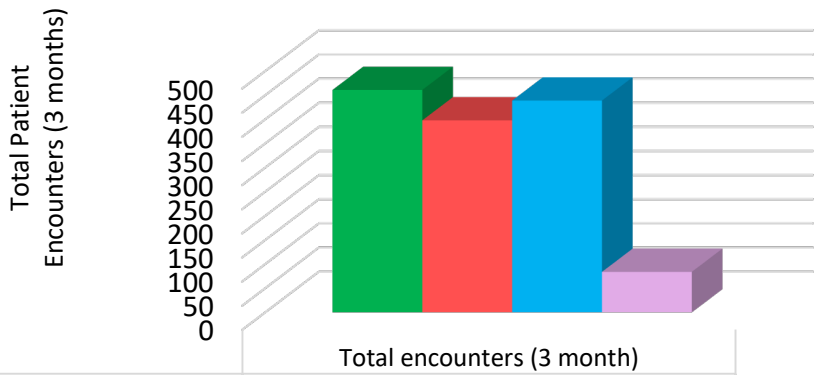


	Average # Encounters per patient (3 month)
Abode Z1	2.2
Bay Area Community Health (BACH) Z2	3.0
Tiburcio Vasquez Health Center Z3	4.7
Tiburcio Vasquez Health Center Z4	4.4
Tiburcio Vasquez Health Center Z5	4.4
Lifelong Medical Care Z9	4.3
Lifelong Medical Care Z10	3.1
Alameda County HCH Z11	2.8
Lifelong Medical Care Z12	3.9
Lifelong Medical Care Z13	3.1
Lifelong Medical Care Z14	5.0

Table B3a: Shelter Health (2023) – TOTAL PATIENTS & ENCOUNTERS			
Provider/Location	**Total encounters (3 month)**	**Total unduplicated patients (3 month)**	**Average # Encounters per patient (3 month)**
ACHCH Shelter Health Team	**461**	**126**	**3.7**
AHS: Mobile Health Clinics	**398**	**246**	**1.6**

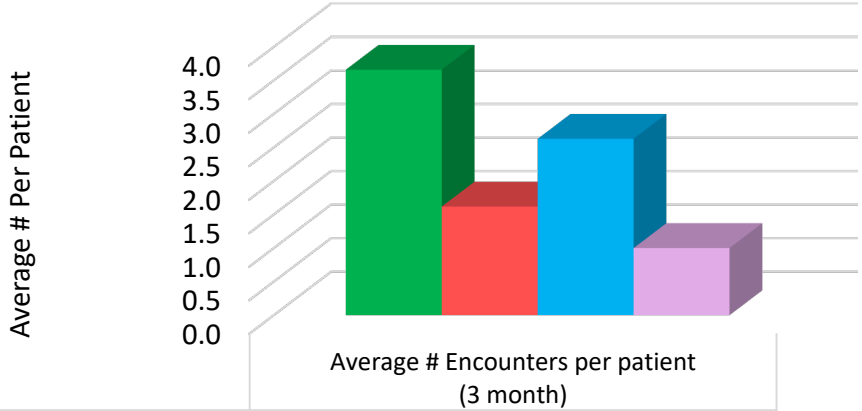
Table B3b: Referrals by HCH Shelter Health (2023) – TOTAL PATIENTS & ENCOUNTERS			
Provider/Location	**Total encounters (3 month)**	**Total unduplicated patients (3 month)**	**Average # Encounters per patient (3 month)**
Dental: Onsite Mobile	**439**	**167**	**2.6**
Vision: Fruitvale Optometry	**84**	**84**	**1.0**

Total Shelter Health Patient Encounters, by Provider (April - June 2023; Q2 CY23)*



	Total encounters (3 month)
ACHCH Shelter Health Team	461
AHS: Mobile Health Clinics	398
Dental: Onsite Mobile	439
Vision: Fruitvale Optometry	84

Average Shelter Health Encounters Per Patient, by Provider (April - June 2023; Q2 CY23)*



	Average # Encounters per patient (3 month)
ACHCH Shelter Health Team	3.7
AHS: Mobile Health Clinics	1.6
Dental: Onsite Mobile	2.6
Vision: Fruitvale Optometry	1.0

AHS Mobile Health Utilization, Q2 CY2023
[April 1 - June 30, 2023]

Provider/Location	CITY	Total encounters (3 month)	Total unduplicated patients (3 month)	# Encounters per patient	period
Alameda Food Bank	Alameda	3	1	3.0	Q2 CY2023
----Alameda Food Bank / Immanuel Lutheran Church	Alameda	6	2	3.0	Q2 CY2023
Village of Love	Alameda	14	4	3.5	Q2 CY2023
Berkeley Library	Berkeley	63	14	4.5	Q2 CY2023
Multicultural Institute	Berkeley	22	6	3.7	Q2 CY2023
First Presbyterian Church of Hayward	Castro Valley	69	20	3.5	Q2 CY2023
HEDCO	Hayward	15	5	3.0	Q2 CY2023
South Hayward Parish	Hayward	29	9	3.2	Q2 CY2023
LavaMae Pop-Up Care Village	Oakland - Downtown	9	3	3.0	Q2 CY2023
Magnolia House Women's Recovery	Oakland - Downtown	11	3	3.7	Q2 CY2023
Oakland Library	Oakland - Downtown	58	17	3.4	Q2 CY2023
Homebase ("Private Site")	Oakland - East	65	19	3.4	Q2 CY2023
Oak Days Hotel	Oakland - East	21	6	3.5	Q2 CY2023
Mandela Cabins	Oakland - West	76	21	3.6	Q2 CY2023
AHS Mobile Health Van TOTAL		**461**	**126**	3.7	Q2 CY2023

ACHCH Shelter Health Utilization, Q2 CY2023
[April 1 - June 30, 2023]

Provider/Location	CITY	Total encounters (3 month)	Total unduplicated patients (3 month)	# Encounters per patient	period
Midway - Shelter Health	Alameda	2	2	1.0	Q2 CY2023
Fremont Main Library - Shelter Health	Fremont	8	8	1.0	Q2 CY2023
South County Wellness - Shelter Health	Fremont	17	12	1.4	Q2 CY2023
Sunrise Village - Shelter Health	Fremont	25	13	1.9	Q2 CY2023
Cronin House - Shelter Health	Hayward	22	16	1.4	Q2 CY2023
Men on the Way - Shelter Health	Hayward	36	11	3.3	Q2 CY2023
New Hope Fellowship - Shelter Health	Hayward	52	37	1.4	Q2 CY2023
New Hope Onsite Dental Case Management SH	Hayward	36	30	1.2	Q2 CY2023
SCHP (South County Homeless Project) - Shelter Hea	Hayward	2	2	1.0	Q2 CY2023
Second Chance Newark - Shelter Health	Newark	15	7	2.1	Q2 CY2023
2 de Febrero - Shelter Health	Oakland	30	16	1.9	Q2 CY2023
Henry Robinson MSC - Shelter Health	Oakland	15	10	1.5	Q2 CY2023
La Clinica Dental Case Management -SH	Oakland	19	8	2.4	Q2 CY2023
Magnolia House - Shelter Health	Oakland	3	3	1.0	Q2 CY2023
Street Level Health Project - Shelter Health	Oakland	8	7	1.1	Q2 CY2023
City Team Ministries - Shelter Health	Oakland - Downtown	31	24	1.3	Q2 CY2023
HCH Office Shelter Health	Oakland - Downtown	38	26	1.5	Q2 CY2023
EOCP Crossroads - Shelter Health	Oakland - East	39	30	1.3	Q2 CY2023
Valley Wellness Center - Shelter Health	Pleasanton	13	6	2.2	Q2 CY2023
First United Methodist Church - Shelter Health	San Leandro	20	12	1.7	Q2 CY2023
ACHCH Shelter Health - TOTAL		431	246	1.8	