

**Alameda County Health Care for the Homeless
Commission Meeting
Friday, September 17, 2021; 9:00am-11:00am
Via Zoom Conference Call
DRAFT MINUTES**

ACHCH Commissioner Present:

Laura Guzmán (Chair)
Gloria Cox-Crowell (Co-chair)
Lois Bailey Lindsey, Secretary
Lynette Lee
Michelle Schneidermann
Gregory Kats
Sabrina Fuentes
Jeannette Johnigan

ACHCH Commissioners Absent:

Shannon Smith-Bernardin
Sam Weeks, DDS
Dr. Gerard Jenkins

County Staff Present:

Lucy Kasdin LCSW, ACHCH Director
Luella Penserga, ACHCH Deputy Director
David Modersbach, ACHCH
Kathy Barron, ACHCH
Dr. Tyler Evans, ACHCH Medical Director
Dr. Kathleen Clanon, HCSA Medical Director

Public Present:

Heather MacDonald-Fine, Alameda Health System
Ryan Wythe, LifeLong Medical Services

Item	Discussion/ Recommendations
<p>A. CALL TO ORDER Welcome & Introductions Adopt agenda</p>	<p>Meeting Chaired by Commissioner Laura Guzmán Roll Call of Commissioners Quorum achieved</p> <p>Commission approve agenda Motion to Approve: L. Lee; 2nd G. Cox-Crowell Motion Passed: Meeting agenda adopted by Commission</p>
<p>B. PUBLIC COMMENT</p>	<p>No public comment</p>
<p>C. CLOSED SESSION</p>	<p>No closed session</p>
<p>D. CONSENT AGENDA</p>	<p>Commission approve Commission meeting minutes – August 20, 2021</p> <p>Motion to Approve: G. Cox-Crowell; 2nd G. Kats Motion Passed: Meeting minutes approved by Commission</p>
<p>E. Discussion</p>	<p>Discussion and evaluation of joint Commission and CCAB meeting on August 20, 2021</p> <ul style="list-style-type: none"> • CCAB members had an overall good feeling about the meeting. CCAB members realized that it helps to plan ahead. Items that were identified to follow up with: <ul style="list-style-type: none"> ○ CCAB would like to create a two page information sheet for outreach



	<p>providers that has resources that the homeless community need and have OHCC assist in bringing together information</p> <ul style="list-style-type: none"> ○ track medical respite and make sure it stays on everyone’s list ○ facilitate a homeless consumer summit <ul style="list-style-type: none"> a. discuss what it would look like b. how to bring consumers together c. what consumers see happening in the system and any improvements needed ○ advocacy stuff will have to wait until we do in-person meetings again <ul style="list-style-type: none"> ● M. Schneidermann found the meeting powerful, the CCAB incredibly well prepared, and the great conversations ● L. Lee commented that it was good to hear all of the comments and ideas from the CCAB members, especially around patient accessibility to the hospitals ● Executive Committee will discuss what items the commissioners can facilitate and what can be delegated. Regarding homeless consumer summit, we’d like to know when the CCAB would be ready and how the Commission and CCAB members can collaborate together. L. Bailey Lindsey and L. Guzmán will support summit in 2022. Would like to invite AHS CAB members to attend.
<p>F. ACHCH DIRECTOR’S REPORT</p>	<p>Lucy Kasdin LCSW, ACHCH Director, presented the ACHCH Director’s Report</p> <ul style="list-style-type: none"> ● Introduced Dr. Tyler Evans, new Medical Director for ACHCH <ul style="list-style-type: none"> ● Dr. Evans would like to focus on: <ul style="list-style-type: none"> ▪ Emergency response protocol ▪ Infectious diseases ▪ Expand gender affirming care for trans and non binary patients ▪ Oral health ▪ Medication Assisted Treatment (MAT) services for substance use disorder <p><u>Q&A for Dr. Evans:</u></p> <p>Q: What is your priority with the high level goals regarding staff, contractors, providers, and clients? And do they resonate with everyone?</p> <p>A: We’ve started to create a quality improvement forum to identify practical goals that we want to achieve. The idea is to flush out those goals and engage our contracted providers to start a QI forum and what needs to be done. We want other thought leaders to be part of this process; working in collaboration with others. We want to start small pilot and will need data.</p> <p>L. Guzmán commented that the commissioners and CCAB members would like to be involved with the QI forum.</p> <p>Q: Regarding harm reduction and data, the Hayward/Fremont area doesn’t have the homeless or drug resources that Oakland has available. The homeless are more hidden in Hayward/Fremont and services are not being provided to this community. Data</p>

	<p>gathering is county wide, not city specific so how can we target areas that people need the most help? A: I couldn't agree more; we need to be granular regarding data.</p> <ul style="list-style-type: none"> • Commissioner introductions • Director's Report Highlights: <ul style="list-style-type: none"> • Extended offer for Regional Coordinator position • Bringing on temporary RN to support our COVID-19 response • AHS subrecipient monitoring: ACHCH had no findings or concerns • Project Roomkey: over 1,399 people have exited; 2,109 have been served • COVID-19 update
<p>G. ACHCH HEALTH CENTER</p>	<ol style="list-style-type: none"> 1. Heather MacDonald-Fine, Alameda Health System, presented program report <ul style="list-style-type: none"> • AHS is using dental care to connect people into primary care and it is going well 2. David Modersbach, ACHCH Grants & Special Projects, presented ACHCH Operational Site Visit Overview <ul style="list-style-type: none"> • Submitted the corrective action for the OSV last week • Focusing on two areas of conditions: (1) using data reports to guide quality improvement efforts (2) requirement to set up "phantom" billing and collections system to align with HRSA's expectations that all health centers bill for services (with fee schedule). We are evaluating services we provide, billable services we provide, and set up a tracking system.
<p>H. REGULAR AGENDA</p>	<ol style="list-style-type: none"> 1. Consumer & Community Advisory Board (CCAB) – report from September 10, 2021 2. Budget, Finance, and Contracts Committee – No report 3. Clinical Quality Committee – report from August 23, 2021 4. Executive Committee – report from September 8, 2021
<p>I. ACTION AGENDA</p>	<p>No action agenda</p>
<p>J. OTHER ITEMS</p>	<p>Announcements</p> <ul style="list-style-type: none"> • Commissioner Claudia Young has resigned her position effective August 31, 2021 • Commission recruitment • Need Commissioner feedback for L. Kasdin evaluation by Tuesday, September 21st • Educational series in 2022 <p>Next Meetings:</p> <ul style="list-style-type: none"> • CCAB: Friday, October 8, 2021; 12:00pm-1:30pm • Commission: Friday, October 15, 2021; 9:00am-11:00am
<p>K. ADJOURNMENT</p>	<p>Meeting adjourned at 10:44am MINUTES APPROVED BY UNANIMOUS VOTE OF ACHCH COMMISSION</p>



Alameda County
**Health Care for
the Homeless**

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Verified by Lois Bailey Lindsey, Secretary ACHCH Commission Executive Committee

Lois Bailey Lindsey Date: October 15, 2021

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