

**Clinical Quality Committee Agenda**  
**Monday, April 20, 2020**  
**11:00 – 12:00 pm**

- A. Review General Context of HCH Work
  - a. HCH clients experience the same health issues (e.g., hypertension, diabetes etc), as everyone else, to a worse degree.
  - b. In addition, HCH clients also have to deal w/health conditions specific to being homeless (wounds/abscesses, hygiene, respiratory issues, infections, bed bugs, assaults/injuries, higher rates of SUD, etc)
  - c. ACHCH offers (1) primary care (include dental, optometry), (2) shelter health services, (3) street health outreach
  
- B. Review Measure Sets
  - a. HRSA Clinical Quality Measures
  - b. ACBH measures for people with serious mental illness
  - c. RBA
  
- C. FY 2020-21 AC HCH Measures
  - a. What **conditions** among the HCH population are important to track for improvement?
  - b. What **unique health care strategies** work for the homeless population (e.g. street outreach, drop-ins, more CHWs)? What does meaningful access look like?
  - c. What is **feasible to track** (electronically, paper) for staff and contractors?

## Alameda County Health Care for the Homeless Commission Committee Report

**Committee:**

- Executive:** Oversees Commission structure organized and moving; provides strategic guidance to staff. Meets monthly.
- Clinical Quality:** Recommends clinical measures to the full Commission; informs medical, dental, mental health, SUD programming. Meets quarterly.
- Budget and Finance:** Monitors HRSA grant budget vs actuals; recommends budgetary actions to the full Commission. Meets quarterly (Jan, April, July, Oct).

Commissioner liaison to the full Commission: Michelle Schneiderman, MD	
Last meeting date: 8-14-19	Current meeting date: 4-20-2020
In attendance:	
1. Michelle Schneiderman, MD	
2. Luella Penserga	
3. Theresa Ramirez	
4. Kathy Barron	

**1. Items discussed:**

- a. Ability to do data collection HCH while addressing COVID-19 in the homeless population and its quality. Review of HCH major current program/clinic activities in primary care, shelter health, street health, dental care, and optometry.
- b. Review HRSA clinical measures and COVID 19 datafields required from FQHCs by HRSA. Clinical measures tracked are HIV, Hepatitis C, diabetes, and hypertension.
- c. Observations: currently no asthma measure, behavioral health measure [Narcan training to service providers/agencies]and possible measures relating to MAT. Discussion of the role of consultants in providing expertise to HCH [e.g. dental health, HIV/HCV, street health]
- c. COVID-19 is dominating current services for HCH staff and contractors; dental services are suspended. Discussed HRSA site visit and the possible impact of COVID-19 on expectations.
- d. Update on the progress towards hiring a medical director for HCH.
- e. Sentinel events policies and procedures are required of HCH contractors. HCH to create/update its sentinel events policies and procedures
- f. The use of telehealth in primary care and behavioral health: discussion on possibility of being able to bill for this type of service intervention.
- g. Opportunities for the California Health Care Foundation to study and learn, convene groups for broader learning, e.g., use of EHR tools.

2. **Informational item(s) to report to the full Commission:**
  - a. Update on medical director position
  - b. Present table containing the following column headings: current measures, where are they being collected, aspirational/future measures to be considered
3. Action(s) recommended by the Committee for discussion/action by the full Commission at the next meeting:
  - a. None
4. Action Items for HCH staff to follow-up
  - a. Reach to HRSA program officer to determine schedule and scope of site visit, given the COVID-19 pandemic.
  - b. Send job description for Medical Director to Michelle S. for distribution.
  - c. Find out if 2020-21 contracts can be delayed for a month to address impact of COVID-19 on contractors and their ability to provide services
  - d. Check UDS for asthma diagnoses across primary care sites to see how prevalent it is: a possible measure to use in the future
  - e. Review HCH's sentinel events policy and contractors' policies to ensure standard definition and approach.