



Health Care for the Homeless
 1404 Franklin Street, Suite 300
 Oakland, CA 94612
 TEL (510) 891-8950
 FAX (510) 832-2139
www.achch.org

**Alameda County Health Care for the Homeless
 Commission Meeting
 1000 San Leandro Blvd, Conf Rm 325, San Leandro
 Friday, April 18, 2025
 9:00am - 11:00am
 Agenda**

Commissioner	P	A	Commissioner	P	A
Laura Guzmán, JD, Chair			Gregory Kats		
Gloria Cox-Crowell, Vice Chair			Sabrina Fuentes		
Lois Bailey Lindsey, Secretary			Josh Thurman		
Lynette Lee			Melissa Hellums		
Samuel Weeks, DDS			Marcie Soslau Johnson		
Michelle Schneidermann, M.D.			Sonia Reed		
Christine Ma, M.D.			P=Present; A=Absent		

Item	Presenter	Attachment	Time
A. CALL TO ORDER: 1. Welcome & Roll Call 2. Adopt agenda	Laura Guzmán, JD Commission Chair		9:00am 5 min
B. PUBLIC COMMENT Persons wishing to address items on or off agenda	Laura Guzmán, JD Commission Chair		9:05am 5 min
C. CLOSED SESSION	No closed session		
D. CONSENT ITEM 1. Approval of Commission Minutes of March 21, 2025	Laura Guzmán, JD Commission Chair	Attachment	9:10am 5 min
E. ACHCH DIRECTOR'S REPORT <ul style="list-style-type: none"> ACHCH Health Center and Operations HR/Staff Update Strategic planning implementation updates 	Lucy Kasdin, LCSW ACHCH Director	Attachment	9:15am 25 min
F. ACHCH HEALTH CENTER SUBRECIPIENT REPORT	Heather MacDonald-Fine, MHA Damon Francis, MD Alameda Health System	Attachment	9:40am 10 min

<p>G. PRESENTATIONS</p> <ol style="list-style-type: none"> Alameda County Housing & Homelessness (H&H) Updates ACHCH Street Health 	<p>Jonathan Russell, Director Housing and Homelessness, Alameda County Health</p> <p>Lucy Kasdin, LCSW ACHCH Director and Phoebe Rossiter, RN ACHCH Street Health Team</p>	<p>Attachment</p> <p>Attachment</p>	<p>9:50am 30 min</p> <p>10:20am 20 min</p>
<p>H. ACTION ITEMS</p>	<p>No action items</p>		
<p>I. REGULAR ITEMS</p> <ol style="list-style-type: none"> Community Consumer Advisory Board (CCAB) Meeting – report from April 11, 2025 Executive Committee – report from April 7, 2025 	<p>Sam Weeks, Commissioner and CCAB Member</p> <p>Gloria Cox-Crowell Commission Vice Chair</p>	<p>Attachment</p> <p>Attachment</p>	<p>10:40am 10 min</p> <p>10:50am 5 min</p>
<p>J. OTHER ITEMS</p> <p>Announcements</p> <p>Next Meetings:</p> <ul style="list-style-type: none"> Budget & Finance Committee: April 25, 2025; 9:30am-11:00am Executive Committee: May 5, 2025; 12:00pm-1:00pm Community Consumer Advisory Board (CCAB): May 9, 2025; 12:00pm-2:00pm Clinical Quality Committee: May 15, 2025; 2:00pm-3:00pm 	<p>Laura Guzmán, JD Commission Chair</p>		<p>10:55am 5 min</p>
<p>K. ADJOURNMENT</p>			<p>11:00am</p>

*Meetings are accessible to people with disabilities. Individuals who need special assistance or a disability-related modification or accommodation (including auxiliary aids or services) to participate in this meeting, or who have a disability and wish to request an alternate format for the agenda, meeting notice, or other documents that may be distributed at the meeting, should contact ACHCH at least five working days before the meeting at (510) 891-8930 in order to make reasonable arrangements to ensure accessibility to this meeting and the materials related to it. The ACHCH Commission regular meeting documents are posted at least 72 hours prior to the meeting and are accessible online at: <http://www.achch.org/>.

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 9:00am - 11:00am**

<u>ACHCH Commissioners Present:</u> Laura Guzmán, JD, Chair Sabrina Fuentes (present 9:00 – 9:30) Lois Bailey Lindsey, Secretary (present 9:45 – 11:00) Lynette Lee Christine Ma, MD Michelle Schneidermann, MD Gregory Kats Marcie Soslau Johnson	<u>County Staff Present:</u> Lucy Kasdin Aislinn Bird, MD David Modersbach Luella Penserga Deidra Perry Andrea Zeppa Nalinette Torres
<u>ACHCH Commissioners Absent:</u> Gloria Cox-Crowell, Vice Chair Samuel Weeks, DDS Josh Thurman Melissa Hellums Sonia Reed	<u>Members of the Public Present:</u> Loretta Medellin, Alameda Health System (AHS) Serena Clayton, Alameda Health System (AHS) Heather McDonald-Fine, Alameda Health System (AHS)

Agenda

Item	Discussion / Recommendations
A. CALL TO ORDER: 1. Welcome & Roll Call 2. Adopt agenda	Commissioner Chair Guzman reviewed the agenda. Commissioner Fuentes requested that the action Item be moved up since she would need to leave early. Action item moved up.
B. PUBLIC COMMENT Persons wishing to address items on or off agenda	No public comment.
C. CLOSED SESSION	No closed session.
D. CONSENT ITEM 1. Approval of Commission Minutes of February 21, 2025	Laura Guzmán, JD Commission Chair Approval of minutes of February 21, 2025 with correction that Commissioner Lee was not in attendance. Commissioner Fuentes made a motion to approve the

	<p>minutes; Commissioner Bailey-Lindsey seconded. Commissioners Lee and Soslau-Johnson abstained.</p>
<p>E. ACTION ITEMS</p> <p>Scope of Project Clarification for HRSA</p>	<p>David Modersbach, ACHCH Grants Manager presented the request that the ACHCH Commission approve a scope of project clarification for HRSA, a change that the ACHCH health center does not provide abortion services.</p> <p>There was discussion about the overall availability of Plan B as an Over-the-Counter (OTC) medication in Alameda County in general. Dr. Schneidermann commented that OTC is cost-prohibitive for patients.</p> <p>Commissioner Soslau-Johnson requested that the ACHCH action include a statement that reproductive health services are part of the health care continuum.</p> <p>Commissioner Lois Bailey-Lindsey moved to approve the response to HRSA Form 1c, that the ACHCH health center does not provide abortion services and does not use federal funds for abortions; ACHCH recognizes that reproductive health services are part of the health care continuum.</p> <p>Commissioner Guzmán seconded the motion. All voted ayes; motion passed in full.</p>
<p>F. ACHCH DIRECTOR’S REPORT</p> <ul style="list-style-type: none"> • ACHCH Health Center and Operations • HR/Staff Update • Strategic planning implementation updates 	<p>Lucy Kasdin, LCSW</p> <p>ACHCH Director gave her Director’s report. Commissioners asked about threats to federal funding. Lucy Kasdin responded that there have been a lot of disruptions/cuts with HUD, HomeBase but not to ACHCH. Proposed use of Alameda County Measure W funds include: more Permanent Supportive Housing units (PSH) that are connected to encampment resolution.</p> <p>Lucy Kasdin will request that Alameda County Health, Housing & Homelessness (H&H) Director Jonathan Russell present at the next ACHCH Commission meeting in April. Regarding Measure W - first we need to get the funds allocated to homelessness. Community engagement.</p> <p>Commissioner Guzmán expressed that the Commission needs to make this a standing agenda item. Counties are scrambling to try to cover federal cuts. Commissioner Lee expressed the importance of the Commission and advocacy. For example – cuts to emergency rental</p>

	<p>funding; a lot of people are dependent on this funding.</p> <p>David Modersbach reported that the ACHCH Community Consumer Advisory Board (CCAB) discussed the need for principles for Measure W. 20 people at the last meeting and discussion focused on the key issues - how to save lives/reduce mortality, shelter standards, and human and effective encampment resolution.</p>
G. ACHCH HEALTH CENTER SUBRECIPIENT REPORT	<p>Heather MacDonald-Fine, MHA Damon Francis, MD Alameda Health System</p>
H. PRESENTATION 1. ACHCH 2024 HRSA Uniform Data System (UDS) Report	<p>David Modersbach, ACHCH Grants Manager</p>
I. REGULAR ITEMS 1. Executive Committee – report from March 10, 2025. 2. Community Consumer Advisory Board (CCAB) meeting from April 11, 2025	<p>Gloria Cox-Crowell Commission Vice Chair</p> <p>David Modersbach, ACHCH Grants Manager</p>
J. OTHER ITEMS <ul style="list-style-type: none"> • Announcements Next Meetings: • Clinical Quality Committee: April 3, 2025; 1:30pm-3:00pm • Executive Committee: April 14, 2025; 12:00pm-1:00pm • Community Consumer Advisory Board (CCAB): March 14, 2025; 12:00pm-2:00pm • Budget & Finance Committee: April 25, 2025; 9:30am-11:00am 	<p>Laura Guzmán, JD Commission Chair</p>
K. ADJOURNMENT	

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April 18, 2025

TO: Alameda County Health Care for the Homeless Commission
FROM: Lucy Kasdin, LCSW Director
SUBJECT: Director's Report

Program activity update since the March 2025 ACHCH Commission meeting.

Strategic Plan Core Strategies:

1. Reduce Harm: Promote strategies to counteract barriers to effectiveness and minimize harms caused by health care for people experiencing homelessness

2. Optimize Health: Improve the health of people experiencing homelessness and mitigate the detrimental health impacts of displacement from housing

3. Earn Trust: Catalyze health system transformation through trusted relationships with consumers, partners, communities, and organizations.

4. Build Capacity: Strengthen ACHCH's structure to ensure responsiveness to community needs.

1. Personnel: Build Capacity

Hiring/Recruitment: Admin Assistant role remains vacant, we are awaiting a new list from HR

2. Response to ICE: Earn Trust

AC Health is working alongside our partners in SSA to develop guidance for shelters in the event that ICE shows up at a shelter (this already occurred in San Diego: [ICE just visited a San Diego homeless shelter. New rules say how that's supposed to go. – San Diego Union-Tribune](#)). In addition, ACHCH is working to develop similar materials for outreach staff if approached at encampments and other locations in the field while providing care.

3. HRSA Update: Build Capacity

ACHCH is closely monitoring federal developments regarding our HRSA award and ongoing funding. So far there have been no direct signs of threat against existing ACHCH health center funding. However there have been a series of cuts that will directly effect homelessness and homeless response notably defunding the [United States Interagency Council on Homelessness](#), many cuts on HUD, cuts of staff and services at HHS and HRSA, the Department of Education which administers [McKinney-Vento funding](#) ensuring that students experiencing homelessness remain in school.

4. KALW Radio Panel: Earn Trust

On April 8th, Lucy was a panelist on The Bay Agenda: Real Solutions for Unhoused People, alongside Caron Creighton, John Janosko, and Supervisor Nikki Fortunato Bas.



Lucy Kasdin, LCSW, Director
Alameda County Health Care for the Homeless
lucy.kasdin@acgov.org
510-891-8903





Alameda Health System Homeless Health Center Co-Applicant Board

Tuesday, March 11, 2025

6:00pm-8:00pm

Hayward Wellness Center

664 Southland Mall, Hayward, CA 94545

Brenda Chan, Project Coordinator

(510) 535-7645

LOCATION:

Open Session: Hayward Wellness Center, see above address

Members of the public may also participate at the following Zoom Meeting Link: ¹

<https://alamedahealthsystem.zoom.us/j/99561341091?pwd=ZVlOdmhGdzEzdldBR25xYWw4TlUUT09>

Meeting ID: 995 6134 1091

Password: 531531

One tap mobile

+14086380968, 92921800868# US (San Jose)

+13462487799, 92921800868# US (Houston)

Dial by your location

+1 408 638 0968 US (San Jose)

+1 346 248 7799 US (San Jose)

+1 312 626 6799 US (Chicago)

+1 646 518 9805 US (New York)

Meeting ID: 929 2180 0868

Find your local number: <https://alamedahealthsystem.zoom.us/u/adukdnEjvh>

MEMBERS

Loretta Medellin, Chair

Richard Hervey Jr., Vice-Chair

Billy Jene Carter

Serena Clayton

Anne Gormley

Paul Sinasohn

Mark Smith

John Tillar

NON-VOTING MEMBERS

Damon Francis, Medical Director

¹ Access the meeting by clicking the following link: <https://alamedahealthsystem.zoom.us/j/99561341091?pwd=ZVlOdmhGdzEzdldBR25xYWw4TlUUT09> You will be directed to download the meeting app (free) if you have not used ZOOM previously. ZOOM meetings may be accessed on computers and portable devices.

SPECIAL NOTE: The governor-declared state of emergency that altered public meeting protocols during the COVID pandemic has been lifted. All Alameda Health System Homeless Health Center Co-Applicant Board meeting will be held in accordance with current Brown Act requirements. As a result, our meetings will be held via a hybrid on in-person and remote access.

The public is invited to attend the meeting in person or observe and participate in the meeting via the Zoom link above.

Public Comment Instructions

If you wish to address the CAB send an email to brechu@alamedahealthsystem.org PRIOR TO THE START OF THE MEETING. Your comment will be heard at the appropriate time. During the meeting, public comment requests may be submitted to the ZOOM meeting host but requests must be submitted prior to the beginning of the public speaker time for that item. Each speaker will be allotted between one and three minutes to speak, depending on the number of speakers present.

CO-APPLICANT BOARD MINUTES

THE MEETING WAS CALLED TO ORDER AT 6:00pm

ROLL CALL WAS TAKEN AND THE FOLLOWING MEMBERS WERE PRESENT:

Loretta Medellin, Richard Hervey Jr., Billy Jene Carter, Anne Gormley, and John Tillar

Serena Clayton and Paul Sinasohn joined the meeting via Zoom

ABSENT: Mark Smith

Quorum was established.

A. BOARD CHAIR REPORT

Loretta Medellin, Chair

Loretta Medellin shared information and perspectives from her recent experiences.

B. CONSENT AGENDA: ACTION

Loretta Medellin, Chair

1. Approval of the Minutes from the February 11, Co-Applicant Board Meeting.

ACTION: A motion was made and seconded to approve the Consent Agenda, which includes approving the February 11, 2025 meeting minutes.

AYES: Loretta Medellin, Richard Hervey Jr., Billy Jene Carter, Anne Gormley, and John Tillar

NAYS: None

C. REPORT/DISCUSSION: Medical Director Report

Damon Francis MD, Medical Director

Dr. Francis provided an update on strategic planning, low barrier care, Federal Qualified Health Center (FQHC), Federal funding, and leadership. Dr. Francis provided information on February 12th Board of Trustees meeting that Loretta and Serena attended. CAB members made comments and asked questions.

D. REPORT/DISCUSSION: AHS Audit Report

John Feneis, Assurance Director, Moss Adams and Brian Conner, Partner, Moss Adams

John Feneis and Brian Conner presented the 2024 single audit results. The presentation included the scope of services and summary of the single audit process, executive summary, and audit results. CAB members asked questions and there was a discussion.

E. REPORT/DISCUSSION: Hayward Report

Mary “Genie” Lim, MD, Medical Director, Richard Ojeh, Practice Manager, Joy Aguirre RN Nurse Manager, Angelica Naranjo, Patient Services Supervisor

Mary Lim, Richard Ojeh, and Joy Aguirre presented the Hayward report. The presentation included site highlights, staff overview, services overview and data about patients on the homeless registry for Hayward. CAB members asked questions, made comments, and thanked Hayward for hosting the meeting.

F. ACTION/DISCUSSION: Soul of Spring, May 17, 2025

Heather MacDonald Fine, Practice Manager

1. Nominate 2 people to represent the Homeless Health Center at the Soul of Spring

DISCUSSION: Loretta Medellin and Heather MacDonald Fine shared details of the events.

ACTION: A motion was made and seconded to approve Anne Gormley and Richard Hervey to represent the Homeless Health Center at the Soul of Spring event.

AYES: Loretta Medellin, Richard Hervey Jr., Billy Jene Carter, Anne Gormley, and John Tillar

NAYS: None

G. REPORT/DISCUSSION: FQHC CAB Meeting Reporting Priorities

Damon Francis MD, Medical Director

DISCUSSION: CAB member Serena Clayton asked for clarity on agenda item. Dr. Damon Francis provided information for CAB member Serena Clayton. Due to time, Dr. Damon Francis suggested presenting FQHC CAB meeting reporting priorities at next month’s meeting.

ACTION: A motion was made and seconded to move FQHC CAB meeting reporting priorities to the next meeting.

AYES: Loretta Medellin, Richard Hervey Jr., Billy Jene Carter, Anne Gormley, and John Tillar

NAYS: None

H. REPORT/DISCUSSION: Program Report

Heather MacDonald Fine, Practice Manager

Heather MacDonald Fine presented the program report. The program report is designed to allow for CAB governance and oversight as related to each of the service sites. Heather provided details on the changes in the program report. CAB members asked questions, provided feedback, and made comments.

PUBLIC COMMENT: None

CO-APPLICANT BOARD MEMBER COMMENTS: CAB member John Tillar thanked Hayward for the tour and inquired about meeting at St. Rose for a CAB meeting. Dr. Francis replied that St. Rose is not in the Homeless Health Center scope. CAB member Loretta Medellin inquired about a tour/visit to Creedon. Dr. Damon Francis recommended we focus on tour/visit the sites in our scope. CAB member Serena Clayton requested that AB 543 be included on next month's agenda.

ADJOURNMENT: 8:09pm

This is to certify that the foregoing is a true and correct copy of the minutes of the Co-Applicant Board approve March 11, 2025 meeting as approved April 8, 2025:

Brenda Chan
Project Coordinator

APPROVED AS TO FORM:

Review by: _____
Kayla Bowen
Associate General Counsel

Alameda County Health Care for the Homeless Commission Meeting – H&H Updates

April 18, 2025



H&H Updates

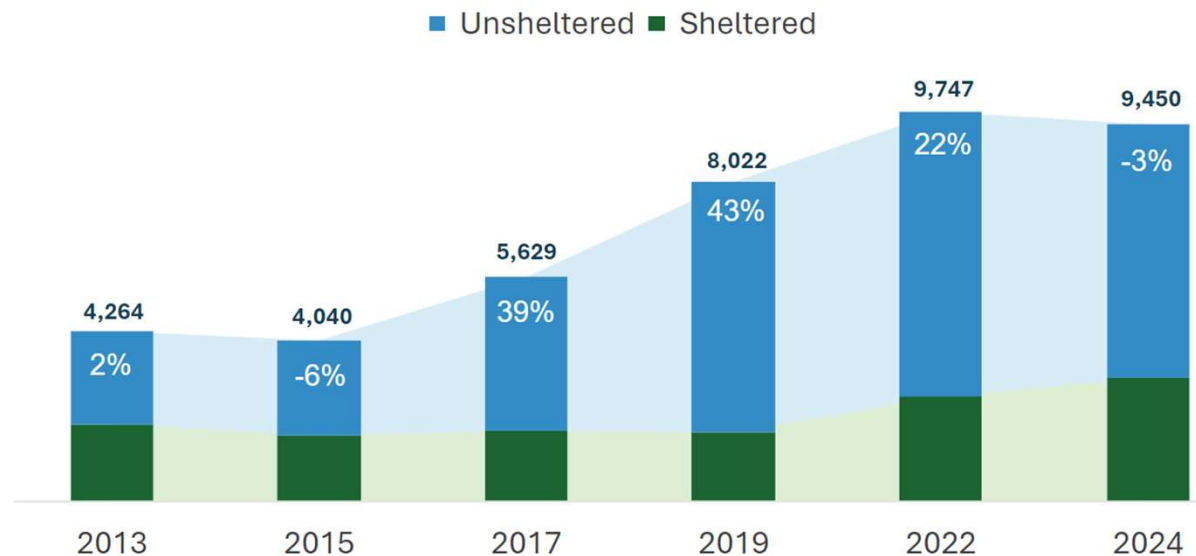


- Countywide snapshot
- Local revenue measure planning
- Federal, state, and other local updates
- Home Together planning

Countywide Snapshot on Homelessness

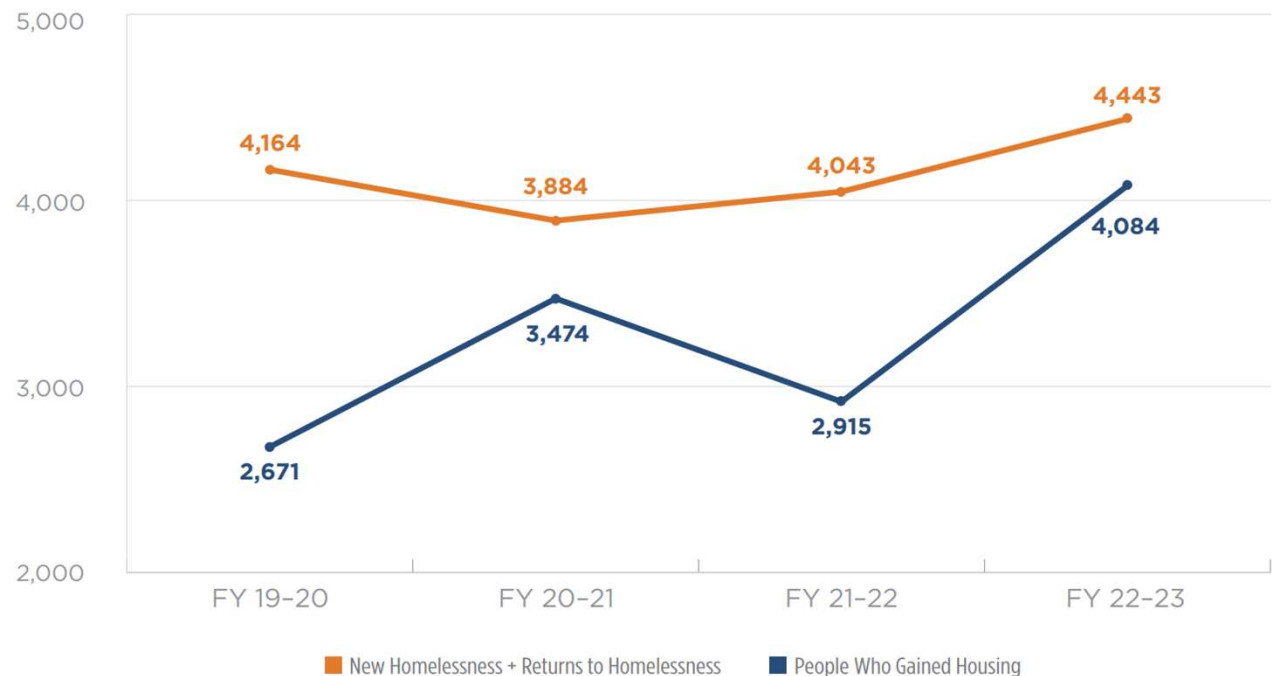
- **9,450** people were estimated to be experiencing homelessness in the 2024 PIT Count.
- For the first time since 2013, **overall homelessness declined slightly** (3% from 2022)
- **Unsheltered homelessness declined significantly** (down 11% since 2022).
- Even so, **6,343** people were estimated to be living unsheltered in 2024.
- **3,107** people were sheltered, a 19% increase from 2022.
- **24,547** people served throughout the year.

Alameda County Point-in-Time Count by Year



Despite Housing An Increasing Number of People Annually, Inflow Surpasses Outflow

- Investment surges during the pandemic in FY 2021/22 resulted in **1,100 more housed in 2022/23 than prior year**, but new entries still exceed permanent exits and funding in successive years declined
- **Scaled housing resources and a countywide homelessness prevention strategy** are critically important to sustain and increase impacts



Housing and Homelessness Services Snapshot

Program Area*	Budget (in millions)	FTE
Health Care for the Homeless	\$13.2	33
Housing and Community Supports	\$10.3	5
Former HCD Homeless Division	\$38	12
H&H Divisional Staff	\$50.9	38
Total	\$112.4	88

FY24-25 Funding and FTE by Program Area

**Exclusive of \$16.4M in ARPA, or other County depts*

December 17th 2024

Approved Board Direction

Designate accrued and projected Measure W revenue to support timely and meaningful homelessness response consistent with the adopted Home Together Plan through Alameda County Health, Housing and Homelessness Services;

Designate Measure W accrued revenues in the amount of \$390,000,000 to quickly respond to unsheltered homelessness and support the expansion of interim and permanent housing;

Authorize Alameda County Health to begin program planning and administration for the accrued Measure W revenues, including development and release of Requests for Proposals, with awards pending upon release of the Measure W funding;

***Direct Alameda County Health, Housing and Homelessness Services to develop detailed proposals for on-going expenditures; and

Direct Alameda County Health and the County Administrator's Office to identify one-time funds of up to \$4,500,000 for Phase 1 advanced start up staffing.

Local revenue measure planning next steps as of 4/1/2025

- Given BOS discussion and questions, we're moving forward with some items and re-evaluating timelines for others
- Our plan is layered with interdependent components, so important for the BOS to have deeper understanding of how MW plans fit with Home Together modeling to achieve homelessness reductions
- Several Supervisors indicated wanting to consider MW spending in the broader context of overall County needs. CAO was requested to develop priorities and parameters to help do that
- MW is anticipated to be back before the BOS in July, after the 25/26 budget is passed

Planned Programming for Funds Designated on 12/17/24

*Staffing and Infrastructure – up to \$4.5M - **Proceeding in part***

- Up to \$4.5M for new FTE proposed in Phase 1
- Key positions to build critical infrastructure

Shelter and Encampment Resolution - \$40M

- Secure and open 250 new interim beds targeted to encampment resolution, including high medical needs beds **(\$30M) - Paused**
- Create prevention hub **(\$1M) - Paused**
- Create new housing subsidy pool (\$9M) - **Procurement proceeding**

*Shelter and Housing Acquisition Fund - **\$350M - Paused***

- Purchase, lease, and renovate interim and permanent housing sites and health care clinic space

Impact of Potential Federal Funding Changes

- Annual federal funding through H&H: **\$60.5M**
 - HUD CoC grants: approx. \$55M (\$40M direct to H&H; \$15M direct to community)
 - HRSA grants: approx. \$5M
 - SAMHSA: approx. \$500k
- HUD Emergency Housing Vouchers: **875** rental assistance vouchers confirmed to end early, likely late 2025/early 2026
 - Estimated at roughly **\$18-20M annually**, based on current leasing
- Federal Medi-Cal waiver implications (CalAIM)

State and Local Funding Landscape

- State ESG, CalWORKS HSP & HDAP could see federal impacts
- New HHAP 6 requirements for the joint regional application:
 - Detailed inventory and plans for all encampments in the region
 - Surplus Land Inventory
 - Documentation of sustainability
- Alameda Alliance reductions in Community Supports
 - AAH Board of Governors voted to reduce Community Supports by 50% (\$26M to \$14M)
 - Details forthcoming, but intention to retain all current CS in some form
 - Implementation date of FY 25-26 (July 2025)

Home Together 2030 Plan Refresh

- As the CoC's Policy & Planning Entity, the County's Housing and Homelessness Services is proposing that the community work together to update and enhance the current Home Together Plan.
- Adopted by the CoC Board, the Conference of Mayors, and the County Board of Supervisors, we are now entering the fourth fiscal year of that five-year plan.
- Since the launch, there have been significant changes within the landscape and many lessons learned.
- A refreshed plan with concrete implementation strategies informed by the changing California and local funding landscape is needed.



HT Plan Refresh: Additional Opportunities

- Incorporation of more recent point-in-time and annualized counts, demographic data, inventory data, and system performance measures.
- Integrate new countywide homelessness prevention strategy and 10-year Housing Plan.
- Apply a locally-developed modeling tool that allows for more geographic specificity (All Home).
- Promote increased alignment between city planning efforts and a wider community plan (reducing duplication, identifying shared commitments and strategies, and improving coordination).
- Alignment with new State resources and requirements for additional planning and cross-system collaboration (e.g., Prop 1).
- Plan for the use of potential local, flexible resources to fill gaps and promote innovative strategies.

HT Plan Refresh: Process Objectives

- Center equity and justice - race, gender, ethnicity, disability – across the process.
- Provide multiple pathways for input to ensure all stakeholders have an opportunity to shape the refreshed Plan.
- Design a process that is collaborative, inclusive, efficient, and strengthens and further clarifies partnerships/relationships.
- Ensure the refreshed Plan is centered on people with lived experience, is data-driven, action-oriented, built to work and evolve over time, and nimble to respond to changing dynamics.
- Establish metrics to measure progress over time, and a process for program and system improvement.

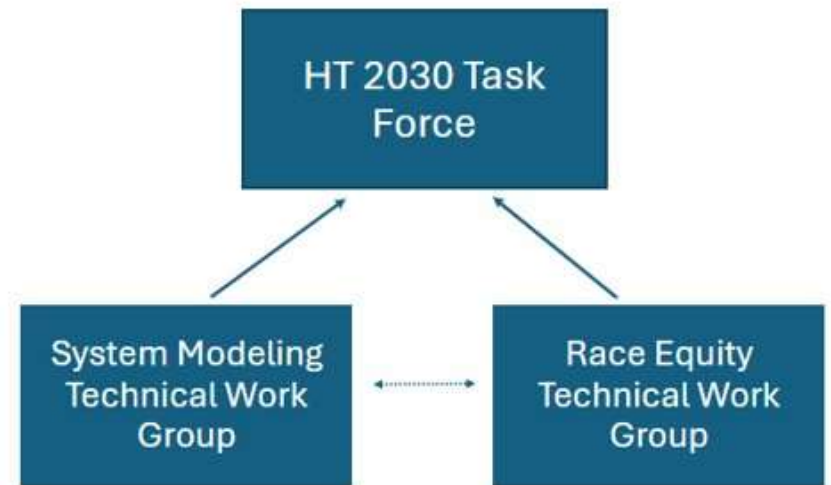
HT Plan Refresh: Key Pillars and Governance

Update System Modeling

Update Racial Equity Analysis

Engage Residents with Lived Experience

Strategy Identification and Refinement



HT Plan Refresh: Timelines

- Technical working groups and task forces (steering committee) launched in early 2025 and will work through late summer (phase 1)
- Data driven recommendations with stakeholder feedback will inform phase 2 work on strategies identification/refinement
 - Intention to align/integrate with parallel planning efforts from Prop 1, Housing Plan, public health planning, etc.
- Phase 3 will include county/consultant work drafting the plan with stakeholder and task force feedback loops
- Goal for finally adopted plan by May/June 2026

Questions and Discussion

Health Care for the Homeless Direct Service Street Health Presentation

April 18, 2025



Overview: Street Health

Services are designed to bring the “front door” directly to individuals living in encampments and other unsheltered environments throughout Alameda County.

- ✓ Multidisciplinary service delivery model
- ✓ Focus on consistency, relationship building
- ✓ Team provides needs-based depth of healthcare and housing
- ✓ Teams work in collaboration with: Housing and Homelessness, Street Health Teams, AHS, Cardea, BHD, PHD, Operation Dignity, and more!



Interactive map: <https://www.google.com/maps/d/edit?mid=1vA3PCKMf2uCdzBQO0JQZkc9m8VTOvwYt&usp=sharing>

Overview: Street Health

Street Health is provided in 14 geographic zones, each zone has approximately 500 unsheltered individuals- note that zone 8 is currently not served by Street Health

Contractor/Provider	Number of Teams	Zone(s) Served*
Bay Area Community Health (BACH)	2	1,2
Tiburcio Vasquez Health Center (TVHC)	3	3,4,5
Roots	2	6,7
LifeLong Medical Care	6	9,10,11,12,13,14

Alameda County Street Health Zones



ACHCH Direct Service Street Health History

2016: ACHCH started a psychiatrist led Street Health team, focused on serving unhoused individuals in Downtown Oakland with more significant mental health and substance use disorders

2019: During the expansion of Street Health and the development of 14 zones, ACHCH transitioned to serve a single zone in Oakland. Note that while our team transitioned to the same model as all other zones, we continued to have psychiatry

2024: The transition of Street Health contracts, to maximize opportunities under CalAIM, provided an opportunity for H&H to fund all 14 zones through contracts and transition our direct service team to a new model of care

ACHCH Street Health Overview

Background: Contracted Street Health teams focused on serving encampments and other areas with larger numbers of unsheltered individuals. However, many of those with high mental and physical health needs live alone- in bus stops, park benches, and other locations that Street Health teams do not have the capacity to serve.

Current Service Delivery Model for ACHCH Direct Service Street Health: Focuses on serving high needs individuals, with a multi-disciplinary team providing depth of care driven by care plan with capacity for intensive care, serving these unhoused individuals generally not residing in encampments in Oakland (focus on Downtown).



Street Outreach Services



Psychiatrist, Nurse, Community Health Worker, Social Worker

Outreach and Engagement: Build Client trust

Trust and rapport building activities

Attending to basic needs

Health:

Medical assessments and triage

Diagnosis and treatment of conditions commonly associated with being homeless

Use of Epic EHR to enhance care

Immunizations and health education

Health education and linkage to community resources including Behavioral Health and Substance Use services

Housing:

Coordinated Entry assessment

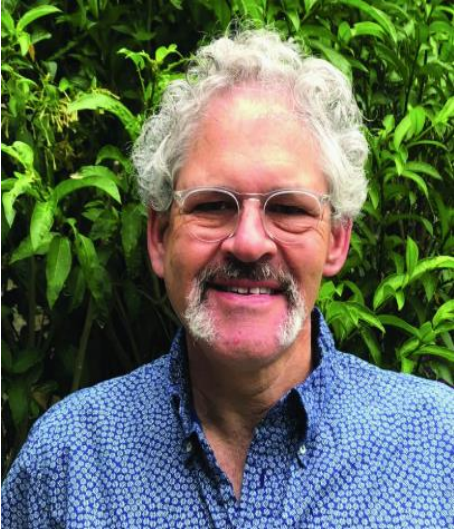
Housing problem solving

Connection to available housing resources: Shelter, Rapid Re-housing, Housing flex funds

Housing Navigation, housing focused case management



Meet Our Street Health Team



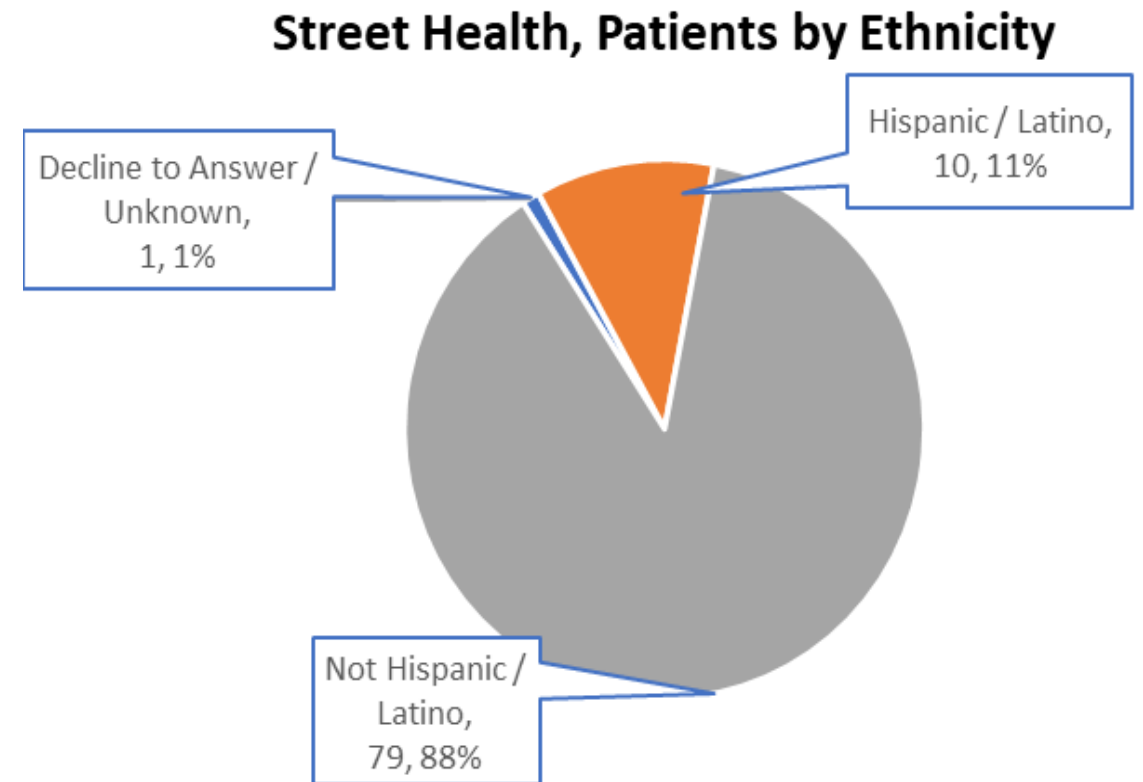
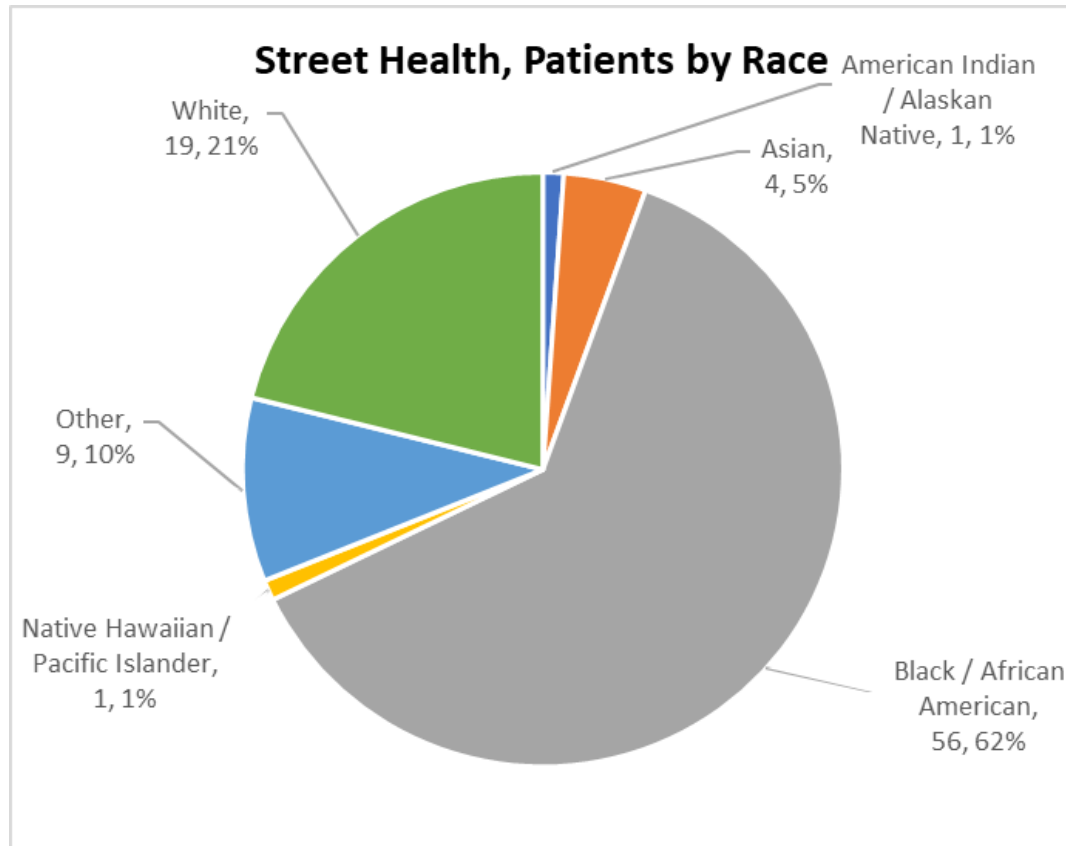
Year One Review: Outcomes and Lessons Learned

UDS Visits: 2/15/24- 2/14/25

	Total
# Unduplicated Patients	90
Total # Visits	670
Average # Visits Per Patient	7.4
# Medical Visits	309
# Enabling Visits	361
Average # Medical Visits Per Patient	3.4

Year One Review: Outcomes and Lessons Learned

Patients Race and Ethnicity: 2/15/24- 2/14/25



Year One Review: Successes

- Launched Epic- electronic medical record that improves patient care coordination (2/15/24)
- Provided in-depth services to patients with very complex and challenging medical, behavioral health and social needs. Including housing!
- Implemented strategic quadrant outreach process to survey greater downtown Oakland region
- Learned more about our target patient population
- Engaged in multiple special response outreach
- Utilized housing resources (Behavioral Health Bridge Housing, medical respite)
- Consistent medical provider as of December 2024

Year One Review: Challenges

- Not having a medical home where staff work at/easy to refer to
- Outreach in non-encampment settings due to the residents being more transient
- Increased abatements
- Medical Director Search

Questions?





**ALAMEDA COUNTY HEALTH CARE FOR THE HOMELESS
CONSUMER/COMMUNITY ADVISORY BOARD**

1404 Franklin Street, Suite 200
Oakland, CA 94612
TEL (510) 891-8950
FAX (510) 832-2139
www.achch.org

**Alameda County Health Care for the Homeless Commission
Consumer/Community Advisory Board (HCH CCAB) Report**

Commissioner liaison to the full Commission: Sam Weeks, Sabrina Fuentes	
Last meeting date: 1/10/25	Current meeting date: 4/11/2025
Commissioners/CCAB members in attendance: April Anthony, Sabrina Fuentes, Denise Norman, Marcie Johnson, Brenda Whitfield, Bennie Whitfield, Sam Weeks, Jenn Oakley, Rebecca Fisher, CJ Newell, Stephanie Kompinski, Tasha Boggs, Jimbow H., Amber Whitson	
ACHCH staff or Members of Public in attendance: David Modersbach, Andrea Zeppa, Hanna Toda, Lynette Ward, Lucy Kasdin	
Absent: Marlisa Fisher,	

1. Items discussed:
 - a. **Welcome/Orientation** for Prospective new CCAB members
 - b. Honoring former Albany Bulb residents. [New issue of Street Spirit](#) documenting the Bulb community. "I'd move back in a heartbeat..."
 - c. **Updates:** Impact of federal cuts.
 - d. **St. Mary's Center Advocacy Training:** ACHCH CCAB will accept invitation of St. Mary's to fund a training by Kweli Kitwana of Midwest Academy on advocacy and organizing.
 - e. **Measure W:** CCAB approved Principles on Use of Measure W for dissemination and advocacy with Board of Supervisors. Shared draft of Action Alert for advocates. CCAB Measure W working group will continue to meet and align with St. Mary's Center efforts around Measure W.
 - f. **ACHCH Client Focus Groups Report & Discussion** ACHCH Regional Coordinators Lynette Ward, Andrea Zeppa and Hanna shared ACHCH focus group planning, and CCAB members will get involved in review of plans and findings.
 - g. **ACHCH Mobile Pharmacy SUD/Mental Health Service Planning** Seth Gomez, PharmD at ACHCH presented overview of mobile pharmacy planning, and will keep CCAB up to date.
 - h. **Continued Group Discussion of Priorities for a CCAB:**
 - i. **Pathways/Roadmap for People With Lived Experience** – Measure W
 - ii. **Accountability/Standards for Shelter and Services Providers** – AC Shelter Standards, and future topic of presentation/effort, and Measure W.
 - iii. **Pet Care is Health Care:** Successful events, next one is "closed" site at 66th RV safe parking

- iv. **Saving Lives** – We’ll hear from ACHCH on shelter efforts to prevent “dumping” and improve referrals to ED/Hospital. Still interest in working with first responders and encampment residents around emergency response, overdose, etc.
 - v. **Countywide Encampment Policies and Humane/Effective Encampment Resolution:** Measure W efforts.
 - vi. **Systems of Care** (Health Care, Housing Services/CES, Behavioral Health)
 - i. **New CCAB members:**
 - j. **Informational item(s)** to report to the full Commission: N/A
2. Action(s) recommended by the Committee for discussion/action by the full Commission at the next meeting:
- HCH CCAB did not identify specific topics or discussions to bring forth to the HCH Commission Meeting 4/18/2025
 - HCH CCAB hopes for and expects Joint HCH CCAB/Commission meeting this summer. Retreat?

Statement of Principles
Alameda County Measure W
Alameda County Health Care for the Homeless Consumer/Community Advisory Board

April 11, 2025

Dear Alameda County Board of Supervisors:

In November 2020, Alameda County voters passed W to provide essential County services, including housing and services for those experiencing homelessness, mental health services, job training, social safety net and other general fund services. These funds -- delayed due to litigation -- will be made available soon.

We are persons with lived experience of homelessness and community members interested in humane and effective responses to homelessness. We urge the County of Alameda Board of Supervisors to respect the following principles when allocating Measure W funds:

1. Fund Homelessness Solutions

The entirety of Measure W funds must be directed towards the provision of homeless and housing services as described in the [Alameda County Home Together 2026](#) plan and in accordance with the will of the voters. Measure W should not be used for other budget priorities or to supplant existing funding for homeless and housing services.

2. Center People with Lived Experience of Homelessness

People with lived experience of homelessness must be directly involved in the design, operations, and governance of all Measure W-funded homeless services in Alameda County through mechanisms including, but not limited to:

- All projects/services funded under Measure W must include a requirement that the contractor demonstrate direct inclusion of people with lived experience in design, operations and/or governance.
- Any commissions established to provide the citizen oversight as required in Measure W should include a majority of members with lived experience.

3. Build on what is Working and Fix what is Broken

Alameda County's permanent housing and homelessness prevention systems are working well. But our shelter and encampment resolution systems need to be improved greatly. Funding should be used strategically to transform systems for interim and unsheltered housing services by establishing a coordinated approach that directly involves people experiencing homelessness and delineates county and city roles in encampment resolution, interim housing, social services, health services and navigation.

4. Set and Enforce Countywide Standards

Alameda County should leverage Measure W funds to play a leadership role in enforcing standards so that people experiencing homelessness are treated with dignity and respect.

- Shelter providers receiving funding under Measure W should be held accountable for meeting [Alameda County Emergency Shelter Standards](#) which should be updated and improved. Continued funding should be contingent on adequate performance as defined by contract terms.
- Alameda County should require cities to conduct encampment resolution in accordance with the [19 strategies](#) recommended by the US Interagency Council on Homelessness as a condition for the city to receive services funded by Measure W.
- Funds should be allocated for evaluation to ensure that the above standards are effectively monitored and enforced.

**Alameda County Health Care for the Homeless Commission
Committee Report**

Committee:

- Executive:** Oversees Commission structure organized and moving; provides strategic guidance to staff. Meets monthly.
- Clinical Quality:** Recommends clinical measures to the full Commission; informs medical, dental, mental health, SUD programming. Meets quarterly.
- Budget and Finance:** Monitors HRSA grant budget vs actuals; recommends budgetary actions to the full Commission. Meets quarterly.

Commissioner liaison to the full Commission: Laura Guzman	
Last meeting date: 3/10/25	Current meeting date: 4/7/25
Commissioners in attendance: Laura Guzman, Sam Weeks, Sabrina Fuentes, Gloria Crowell	
ACHCH staff in attendance: Lucy Kasdin, Luella Penserga, David Modersbach	
Absent:	

1. Items discussed:
 - a. Agenda for 4/18 Commission meeting
 - b. Measure W update
 - c. 3 applications to Commission. Staff to follow up with individuals; determine schedule for interviews.
2. Informational item(s) to report to the full Commission:
 - a. Report from H&H, incl. Measure W, federal funding threats
3. Action(s) recommended by the Committee for discussion/action by the full Commission at the next meeting:
 - a. none