

Alameda County Health Care for the Homeless Commission
Friday February 21, 2020, 9:00am-11:00am
Alameda County Health Care Services Agency
1000 San Leandro Blvd #325, San Leandro CA 94577

AGENDA

Item	Presenter	TAB	Time
A. CALL TO ORDER 1. Welcome & Introductions 2. Adopt agenda	Laura Guzmán Chair HCH Commission		9:00 AM 5 min
B. PUBLIC COMMENT** Persons wishing to address items on or off agenda	Laura Guzmán Chair HCH Commission		5 min
C. CLOSED SESSION No Items for Closed Session	Laura Guzmán Chair HCH Commission		
D. CONSENT AGENDA • Review and Approve Minutes of 1/17/2019 Meeting	Laura Guzmán Chair HCH Commission	<u>TAB 1</u>	5min
E. HCH Director Report	Luella Penserga, Dep Dir for Lucy Kasdin LCSW, HCH Director	<u>TAB 2</u>	20 min
F. 2019 Federal Uniform Data System (UDS) Report	David Modersbach, HCH Grants & Special Projects	<u>TAB 3</u>	15 min
H. Overview – Brown Act	K Joon Oh, Deputy County Counsel, Alameda County Office of County Counsel		45 min
I. REGULAR AGENDA 1. Executive Committee – retreat planning, new Commissioner recruitment 2. Budget/Finance and Contracts Committee – meeting calendar 3. Clinical Committee – meeting calendar 4. Consumer/Community Input – Report from HCH Consumer/Community Advisory Board 5. Street Health Committee (No Report)	L. Guzmán L. Bailey Lindsey/R. Caloca-Rivas M. Schneidermann MD Sam Weeks DDS L. Lee		20 min
E. ACTION AGENDA • No action items.	Laura Guzmán Chair HCH Commission		
J. OTHER ITEMS 1. Items for upcoming agendas: March HCH Commission Meeting: Friday March 20, 9am-11am HCSA Offices 1000 San Leandro Blvd #200, San Leandro CA 94577	Laura Guzmán Chair HCH Commission		5 min
K. ADJOURNMENT			11:00 AM

* Meetings are accessible to people with disabilities. Individuals who need special assistance or a disability-related modification or accommodation (including auxiliary aids or services) to participate in this meeting, or who have a disability and wish to request an alternate format for the agenda, meeting notice, or other documents that may be distributed at the meeting, should contact the HCH Grant Manager at least five working days before the meeting at (510) 667-4487 in order to make reasonable arrangements to ensure accessibility to this meeting and the materials related to it. The HCH Commission regular meeting documents are posted at least 72 hours prior to the meeting and are accessible online at: <http://www.achch.org/>.

Tab 1:
Draft Minutes 1/17/20
HCH Commission Meeting

Alameda County Health Care for the Homeless Commission Meeting
Friday, January 17; 9:00am-11:00am
DRAFT MINUTES

HCH Commissioners Present:

Lynette Lee
 Lois Bailey Lindsey
 Julie Lo
 Samuel Weeks, DDS
 Ana Bagtas
 Fr. Rigo Caloca-Rivas
 Claudia Young
 Gloria Cox-Crowell (Co-chair)
 Laura Guzmán (Chair)
 Michelle Schneidermann

County Staff/Partners Present:

Lucy Kasdin LCSW, ACHCH Director
 David Modersbach, ACHCH program
 Theresa Ramirez, ACHCH program
 Luella Penserga, ACHCH program
 Kathy Barron, ACHCH program
 Heather MacDonald Fine, AHS

Absent:

Shannon Smith-Bernardin
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Item	Discussion/ Recommendations	Action
B. CALL TO ORDER Welcome & Introductions Adopt agenda	Meeting Chaired by Laura Guzmán Adopt agenda – Agenda adopted by Commission	Motion: L. Lee; 2 nd Fr. Rigo Caloca-Rivas Yea: unanimous
B. PUBLIC COMMENT**	No Public Comment	
C. CLOSED SESSION	No Closed Session	
D. CONSENT AGENDA Action Item: Approval of Minutes 12/13/2019	HCH Commission review and approve Commission Meeting Minutes of December 13, 2019.	Motion: R. Caloca-Rivas, 2 nd L. Lee Yea: unanimous
E. ACTION AGENDA 1. Action Item: Review and Approve ACHCH CY 2020 Quality Plan 2. Action Item: Review and Approve ACHCH Dental Contracts: La Clinica and Onsite Dental	Theresa Ramirez, ACHCH Quality Manager, presented overview of ACHCH CY 2020 Quality Plan. Lucy Kasdin, ACHCH Director, presented overview of dental contracts.	Motion: G. Cox-Crowell, 2 nd C. Young Motion: S. Weeks, 2 nd M. Schneidermann

Item	Discussion/ Recommendations	Action
<p>F. ACHCH DIRECTOR'S REPORT</p>	<p>Lucy Kasdin, ACHCH Program Director presented the Director's Report (attached). Highlights that were discussed:</p> <p><u>Personnel (Strategic Area: Clinical Care, Leadership, and Advocacy)</u></p> <ul style="list-style-type: none"> Extended offer for Psych MH NP position; will start in February <p><u>Program Highlight (Strategic Area: Community Awareness & Marketing)</u></p> <ul style="list-style-type: none"> Outreach Provider Training this month; 65 people attended (many new people) Redesign of website has been completed Launching quarter ACHCH newsletter mid-February <p><u>HRSA Update (Strategic Area: Health Center Compliance)</u></p> <ul style="list-style-type: none"> No updates to report. <p><u>Medical Respite:</u></p> <ul style="list-style-type: none"> Meeting in January with Anthem, BACS, AHS, Alliance, and ACHCH discussed medical respite. UD BHCS presented on SUD treatment and challenges that partners are having getting clients into treatment. Ways to support people in medical respite but also in a more broad way. <p><u>Street Health Teams:</u></p> <ul style="list-style-type: none"> Overview of Street Health Teams, regions, etc.; East County funding street (AC Care Connect and BART) Main staff consists of: RN, Social Worker, Community Health Outreach Worker, .3 MD 	
<p>G. ACHCH Commission Board Development/Retreat Planning Session</p>	<p>Laura Guzmán stated that the retreat will be on Friday, March 27th from 9:00am-1:00pm at the Alameda Respite and Wellness Center, 1286 McKay Avenue, Alameda.</p> <p>Topics to discuss:</p> <ul style="list-style-type: none"> More development in what is discussed at commission meetings How we can advance what is talked about in commission meetings offline Difference between programs, who's in charge of what program, how do we communicate and work more efficiently; org chart for HCSA Responsibilities of the commission (recommendations from last audit) What does health care for people who are experiencing homelessness mean? Does our local HCH program address this? 	

Item	Discussion/ Recommendations	Action
	<ul style="list-style-type: none"> • Plan how we are going to have CCAB members join commission • Start board development plan 	
<p>H. REGULAR AGENDA</p> <p>6. Consumer/Community Input – Report from ACHCH Consumer/Community Advisory Board and Joint Discussion</p> <p>7. Executive Committee report</p> <p>8. Executive Committee report</p> <p>9. Budget/Finance and Contracts Committee</p> <p>10. Clinical Committee</p> <p>11. Board</p>	<p>1. Consumer/Community Input – Report from ACHCH CCAB Sam Weeks gave the following overview:</p> <ul style="list-style-type: none"> • CCAB member to join with commission to do community liaison with county representatives • Seth Gomez gave a talk about his transition to HCH, Naloxone training, opioid crisis, and how big pharma caters to a certain demographic • Discussed advocacy project for 2020 <p>2. Executive Committee Laura Guzmán reported for Executive Committee</p> <ul style="list-style-type: none"> • Drive our board development so we are the strongest in county • Build relationships of trust between commission, CCAB and Board of Supervisors • Thank you to Boona and Lynette for all that they have done with and for the commission • Review existing committees and their purpose: <ul style="list-style-type: none"> ○ Executive Committee: Laura, Gloria, Lois (meet monthly) ○ Budget: Fr. Rigo, Lois ○ Clinical Quality: Michelle, Sam, Shannon (meet quarterly) ○ Street Health Committee: Lynette, Gloria, Boona, Sabrina (CCAB) ○ Add equity ad hoc working group ○ Every commissioner join a committee to learn more about board development ○ Provide job description for each committee <p>3. Street Health Committee</p> <ul style="list-style-type: none"> • No report <p>4. Budget/Finance and Contracts Committee</p> <ul style="list-style-type: none"> • No report <p>5. Clinical Committee</p> <ul style="list-style-type: none"> • No report <p>6. Board development – Retreat</p> <ul style="list-style-type: none"> • March 27, 2020; 9:00am – 1:00pm 	

Item	Discussion/ Recommendations	Action
<p>development/ Retreat</p> <p>12. Other ACHCH Commission Business</p>	<ul style="list-style-type: none"> • Retreat Committee members include Julie Lo, Lois Bailey Lindsey <p>7. Other ACHCH Commission Business</p> <ul style="list-style-type: none"> • David Modersbach: National Health Care for the Homeless conference is May 11-14 in Phoenix, AZ. ACHCH will send at least one ACHCH commissioner, two CCAB members, and a handful of ACHCH staff. Will share information via email. 	
<p>I. OTHER ITEMS</p>	<p>Next ACHCH Commission Meeting: Friday, February 21, 2020, 9am-11am, 1000 San Leandro Blvd, Suite 300 (Room #325), San Leandro.</p> <p>Next ACHCH CCAB Meeting: Friday, February 14, 2020; 12pm-3pm; 1404 Franklin Street, Suite 200 (Highlander Conference Room), Oakland.</p>	
<p>J. ADJOURNMENT</p>	<p>Meeting adjourned at 11:04am</p> <p>MINUTES APPROVED BY UNANIMOUS VOTE OF ACHCH COMMISSION 2/21/2020</p> <p>Verified by Lois Bailey Lindsey, ACHCH Commission Executive Committee Secretary</p> <p>_____ Date: _____</p>	

Tab 2: ACHCH Director's Report

February 21, 2020

TO: Alameda County Health Care for the Homeless Commission

FROM: Lucy Kasdin, LCSW Director

SUBJECT: Director's Report

Program activity update since the 1/2019 HCH Commission meeting:

1. Personnel (Strategic Area: Clinical Care and Leadership and Advocacy)

We have a Psychiatric Nurse Practitioner Wale Arshad joining our team, she will start on 2/24/20. Wale will be working in the Trust Clinic and supporting our Street Health team. We have reclassifying the RN II and Behavioral Health Clinician to join our Shelter Health team, following HR processes we anticipate hiring in April.

We received approval for three new Program Services Coordinators to support our expanding Street Health teams and support increased regional coordination and work with our city and county partners. The positions are funded by MHSA. These three positions will work alongside the two new Program Services Coordinator positions approved by the BOS for the Office of Homeless Care and Coordination, resulting in a total of five staff working within a defined region. We anticipate hiring in late spring, early summer.

The Medical Director position will be posted in March.

2. Program Highlight (Strategic Area: Community Awareness and Marketing)

On February 5th Aislinn Bird, MD, MPH and Seth Gomez PharmD, BCPP presented to state legislators, providers, and the public at the Words to Deeds event in Sacramento. The event highlighted MAT and LAI care to vulnerable populations, with the goal of preventing incarcerations.

3. Program Highlight (Strategic Area: Community Awareness and Marketing)

We launched our Quarterly newsletter on 2/19/20, it was sent to over 1,300 community members.

4. Outreach Provider Training (Strategic Area: Clinical Care and Leadership and Advocacy)

This month Dan Wilson from Environmental Health presented at our Outreach Provider meeting. The trainings provided education and information on bed bugs, fleas, mites (scabies), ticks, rats, and the environmental observations and personal precautions to help reduce exposure, and risk. The training highlights ACHCH's commitment to facilitate trainings that provide practical, timely, and useful information that is not available in other settings.

5. HRSA Updates (Strategic Area: Health Center Compliance)

No updates to report

6. Telepsychiatry (Strategic Area: Clinical Care and Leadership and Advocacy)

HCH is working with AC3 and ACBH to explore opportunities to add telepsychiatry capacity across our Street Health teams to further address the barriers many face accessing psychotropic medications and MAT. Our goal is to purchase the required IT and have telepsychiatry available to each team on a weekly basis. We hope to have this in place by June and will continue to provide updates.

7. Street Health (Strategic Area: Clinical Care)

Street Health contracts to serve zones in East and Unincorporated County are being executed by AC3 utilizing the County Vendor Pool process. Services in the zones are expected to begin in the next two months. Within the next week a third contract, to serve San Leandro and Alameda, will be initiated through the vendor pool. While all three contracts will be executed by AC3. ACHCH will provide the technical assistance to teams, and they will participate in the learning communities to support successful uniformed implementation of the model across the county.

8. Medical Respite (Strategic Area: Clinical Care and Leadership and Advocacy)

ACHCH continues to hold the leadership role in efforts to expand respite care. In addition to overseeing the APC contract and LifeLong Adeline Recuperative Care Program, we are in going conversations to explore additional locations in our effort toward creating 150 beds in Alameda County.

Sincerely,



Lucy Kasdin, LCSW
Director
Alameda County Health Care for the Homeless
Lucy.kasdin@acgov.org
510-891-8903

Tab 3
Federal
Uniform Data System (UDS)
Report

ACHCH 2019 UDS OVERVIEW

INITIAL SUBMISSION 2/13/2020 – NOT HRSA-APPROVED

Total Health Center patients served by ACHCH in 2019: 10,827 <ul style="list-style-type: none"> • Sex: Female 48% Male 52% • Age: Average age 47 Under 18: 643 px (6%); 18-64: 80%; 65+ 14% • Race: 85.7% racial minority; 33.7% Black; 31% Latinx; 15.5% White; 12.5% Asian • Housing Status: Doubled Up: 63%; Streets: 22.2%; Transitional/Recovery: 8%; Shelter 4%; other 2.5% • Medical Insurance: Insurance 67.2%; (Medi-Cal: 53.7%; Uninsured 32.8%; 12% Medicare) • Language: 33% best served in non-English language • Migrant Laborers: 804 • Veterans: 175 				
Total Health Center visits: 48,014 <ul style="list-style-type: none"> • 37,560 medical and 10,454 enabling services visits • ACHCH Staff: 20.0 FTE • HCH Health Center Wide Staff (8 Contractors and AHS Subrecipient providers): 126.33 FTE 				
Street Health Services:	Primary Care (TRUST Clinic)	Primary Care (Alameda Health System)	Shelter Health	Specialty Care Services
ACHCH Street Health Teams: Five different HCH Street Health Teams; initiated July 2020: <ul style="list-style-type: none"> • Downtown Oakland: • East Oakland: • Mid County • South County: • HCH StreetHealth: 776 Patients 3,452 Visits	Lifelong/HCH TRUST Clinic: Comprehensive homeless-focused medical, behavioral and support services in one clinic: <ul style="list-style-type: none"> • 7,865 medical visits • 5,662 Enabling Services visits 13,527 Patient visits 1,546 Patients	AHS Primary Care Clinics: located throughout Alameda County, serving families, children and adult patients experiencing homelessness: <ul style="list-style-type: none"> • Highland Wellness • Eastmont Wellness • Hayward Wellness • Newark Wellness 6,374 patients 18,456 medical visits	Mobile Health: Alameda Health System Mobile Health Unit: 363 patients 460 visits 14 sites ACHCH Shelter Health Services 1050 patients 1889 visits 16 sites 1250 Patients 2,289 visits	Specialty Care: Alameda Health System 2,950 patients 6,525 visits at Highland Specialty Clinics and Highland Care Pavilion Dental: Mobile and Clinic-based: 739 Patients 2539 visits 8 locations Optometry Care: 1000 patients 1589 visits 2 locations Behavioral Health: 954 patients treated by behaviorist in 3587 Behavioral health visits 5 locations Substance Use Services: 1400 patients were diagnosed with substance use disorders; 268 patients received MAT services for opiate use disorder 10 locations 45 MAT-certified providers
ACHCH Health Center-Wide Finances: <ul style="list-style-type: none"> • Total Health Center-wide Costs: \$18,817,538 • Total Patient Revenue (Insurance) Received: \$5,286,684 • Non-Patient Revenue: \$10,233,951 				