

Alameda County Health Care for the Homeless Commission

Friday March 16, 2018 9:00am-11:00am

Health Care Services Agency 1000 San Leandro Blvd #300, San Leandro CA 94577

APPROVED MINUTES

HCH Commissioners Present

boona Cheema
Lynette Lee
Michelle Schneiderman MD
Samuel Weeks DDS
Elecia Garrett

Absent:

Fr. Rigo Caloca-Rivas

County Staff/Partners Present:

Jeffrey Seal MD, HCH Interim
Director/Medical Director
David Modersbach HCH Grants Mgr
Lucy Kasdin, AHS Deputy Director
Heather MacDonald-Fine, Alameda Health
System

Item	Discussion/recommendations	Action
<p>A. CALL TO ORDER</p> <ol style="list-style-type: none"> 1. Welcome & Introductions 2. Adopt agenda 	<p>HCH Commission Chair boona cheema called the meeting to order at 9:05am Introductions Motion approved to adopt 3/16/2018 agenda</p>	<p>Motion: L.Lee second M.Schneiderman; Yea: unanimous</p>
<p>B. CLOSED SESSION</p> <ol style="list-style-type: none"> 1. No Closed Session. 	<p>No closed session this meeting</p>	
<p>C. PUBLIC COMMENT**</p> <p>Persons wishing to address items on or off agenda</p>	<p>No members of public present to speak</p>	
<p>D. CONSENT AGENDA</p> <p>Review and Approve Minutes of 2/16/2018 Meeting</p>	<p>Reviewed minutes from 2/16/2018. Motion approved to adopt minutes.</p>	<p>Motion: boona cheema; second, L.Lee Yea: unanimous</p>
<p>E. HCH DIRECTOR'S PROGRAM REPORT</p>	<p>Jeffrey Seal MD presented the HCH Director's report. Still looking to set up a more structured, formal report, looking for feedback and direction from HCH Commissioners.</p> <p>HCH program offices at 1404 Franklin Street #200 were broken into and robbed in the night of 3/14/18. \$7-8K in client gift cards, a safe, personal belongings, laptop computers and some PHI was stolen.</p> <p>Personnel updates: Jonathan Patterson has been offered the HCH Finance Manager (Program/Finance Specialist) position. He is currently working with the HCH program. Still working to fill Program Administrator I position, working to get new Community Health Worker positions added to expand outreach capacity. No updates on HCH Director position.</p> <p>Program/Operations: UDS Report submitted. Current work around HCH contracts, RBA measures, and quality, moving to gain more oversight and control over contracts. Key contracts being revised right now are AHS, Lifelong TRUST Clinic, ROOTS Street Medicine and La Clinica Dental.</p> <p>Michelle Schneiderman MD asked if the Commission could share discussion and input re: broad gaps in contracted care.</p> <p>Hepatitis A: Still no outbreak in Alameda County. ACHCH and ACPHD have</p>	

	<p>partnered very strongly in Hep A vaccinations, over 500 IZ's given to highest risk homeless. HCH Program also building connections to Environmental Health around issues like scabies/bedbugs/vermin. Michelle Schneidermann MD suggested that a key role for the Public Health Department is in public education around the public's perception of risk and what can be done.</p> <p>Alameda County Care Connect (AC3). New website: http://accareconnect.org/ HCH Program staff involved in work to ad consumer empowerment and Culturally Appropriate Practices to AC3 systems transformation work. Working with Bright Research Group to strengthen ability of HCH CCAB to evaluate and approve patient experience surveys and other policies and procedures.</p> <p>Coordinated Entry System: Continuing to evolve 1700 folks have been assessed, with regional matching to resources and services, including Housing Navigators. 211 entry point still getting educationa dn feedback. Efforts to bring together law enforcement, cities to partner with providers around CES and homelessness. New State legislation re: Communication / Coordination for homeless providers.</p> <p>Street Psychiatry Program – Up and running in pilot phase. New name for this project is HCH StreetHealth. Having our own eyes and feet on the ground can help us guide our Street medicine and outreach contractors better.</p> <p>Lynette asked if HCH program accesses state MHA funds for this. Currently HCH program uses MHA for TRUST Clinic and related costs. Could try and expand that in the future. Michelle asked if StreetHealth will integrate into AC3 (looking for existing high-utilizers) or keep finding highly vulnerable “low-utilizers” and possibly enroll them into AC3 programs. Please Contact Jeffrey if you want specific types of information provided regularly in Director’s Report in HCH Commission meetings.</p>	
<p>F. BOARD ORIENTATION</p>	<p>ACHCH Health Center CY2017 HRSA Uniform Data System Report</p> <p>David Modersbach presented an overview of CY2017 ACHCH Health Center patient demographics, utilization, outcomes, costs and revenue. Presentation can be accessed at: https://www.achch.org/uploads/7/2/5/4/72547769/uds_presentation_hch_commission_3-16-18.pdf</p> <p>Comments included: Does HCH Program set benchmarks, goals for types of services to be provided, in numbers? Not yet, but this is something that the Commission might want to pay attention to.</p> <p>Discussion of homeless patients assigned to clinics. How can homeless programs like HCH, ROOTS, even AHS, treat and be reimbursed for care of a patient who is assigned to a PC home that they are not using? Possible area of impact for HCH. Ie, a patient who is experiencing homelessness is assigned to a “homeless health center” and able to be served in portable setting.</p> <p>HCH Commissioners interested in the high level of “Non-Clinical Support Staff” (34% of Health Center FTEs), and how to reduce numbers of bureaucrats/spending towards this.</p>	
<p>F. REGULAR AGENDA</p> <p>1. Change in HCH Commission</p>	<p>Action Item: Approve Change in HCH Commission Bylaws to expand number of HCH Commissioners</p>	<p>Motion: L. Lee; Second E. Garrett; Unanimous</p>

<p>Bylaws</p> <p>2. Consumer/Community Input – Report from HCH Consumer /Community Advisory Board</p> <p>3. Board Committee reports –</p>	<p>After briefing and discussion HCH Commission members unanimously voted to change by-laws to add language to expand possible size of HCH Commission from 9 members to “9 to 25” members. The number 25 was selected because it is the HRSA regulated maximum number of possible board members for a health center. A copy of the changed bylaws will be provided to the Clerk of the Board of Supervisors.</p> <p>Upcoming CCAB Events: ALAMEDA COUNTY ALL IN LISTENING SESSIONS: We have dates for 2 of the sessions One in Hayward 3/27, Castro Valley 3/25 and Oakland 3/28.</p> <p>National Conference: The CCAB will be sending 2 members to the conference Guitar Whitfield and Denise Norman.</p> <p>National health Care Decisions Day April 19th 2018. This is a fund raiser for medical respite and hospice/end of life services for people experiencing homelessness. Tickets are \$50; David has a table that seats 10 for CCAB members and others that would be willing to talk about homelessness in that forum.</p> <p>Strategic Planning /Needs Assessment: Reviewed a draft of the proposed HCHP Patient Health CARE SURVEY. The draft was discussed by the group is still being edited and modified. CCAB members took copies of the draft home to work on and then send modifications or new questions to David for inclusion in the final draft.</p> <p>The COMMISSION: discussed the open seats on the Commission and a possible at large member from the CCAB (or not) to specifically address homeless issues.</p> <p>Meet and Greet: members of the street Psychiatry team came to the meeting, Aslinn Bird MD. (Psychiatrist) and Jared Bunde RN. Patient care coordinator. The CCAB members asked many question and were impressed with their responses and confidence.</p> <p>CONSULTANTS: Brightstar Ohlsen, and her assistant gave a power point presentation on what they have done in the past. The CCAB proffered several projects they were interested in doing , patient Experience surveys for example , increasing personal capacity to name a few but decided to take some time to better define their goals and projects. The CCAB Executive committee is actively working on developing a plan incorporating the CCAB’s goals, proposed projects, and needs easements before we engage the consultants.</p> <p>Joint Meeting with the Commission: The CCAB suggested the meeting be held Friday June 15, 2018 downtown Oakland at 1404 Franklin street #200 at 9:00-11AM. HCH Commissioners supported that idea, and will discuss content at next meeting.</p> <p>Executive Committee—boona cheema and Lynette Lee; Executive Committee met with HCH staff and consultant Luella Penserga discussed recruitment of new Commissioners to fill vacant seats.</p> <p>Housing As Health Care Committee Did not meet last month. Will change their name to Encampment Health Committee to reflect this focus of their work.</p> <p>Finance Committee: Did not meet last month</p>	<p>approval</p>
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<p>G. OTHER ITEMS</p> <p>1. Recruitment of New HCH Commission members.</p> <p>2. 2018 National Health Care for the Homeless Conference</p> <p>3. Feb 22 Alameda County Homeless Summit</p> <p>4. Items for upcoming agendas</p> <p>5. Housekeeping</p>	<p>David presented names and CV's of three candidates (attached). Dr. Dayna Long was unable to attend HCH Commission meetings due to schedule so deferred. Some discussion of new members, basic questions to follow up with them are:</p> <ul style="list-style-type: none"> • Are you sure you have the time to dedicate to attending meetings regularly and doing a few hours/month support work – double check to see if you're not too extended to really support our effort. • Do you really understand that this is overseeing of a health center operation, in general it's not about overall homeless & housing policies. <p>David will follow up with the three, and invite them to the 4/20 HCH Commission meeting for questions and possibly voting them in.</p> <p>HCH Conference will be in Minneapolis May 15-18. Boona will attend, Guitar and Denise from HCH CCAB, and various HCH staffers.</p> <p>Summit on Feb 22 sponsored by Keith Carson. Boona, Lucy, David attended, reported out. Good mobilization of homeless industry, cities and county played even some people experiencing homelessness, but needed more community members to give it more depth. Needed more focus on emergency solutions. But good work came out of hackathon workgroups. HCH Commission Encampment Health Committee will follow up with K.Carson's office with recommendations. Please review website of Summit: http://www.acgov.org/hss2018/index.htm</p> <p>Joint HCH CCAB/HCH Commission Meeting agenda.</p>	
<p>H. ADJOURNMENT</p>	<p>HCH Commission meeting adjourned at 11:00am</p>	<p>Motion: boona; second L. Lee; Yea: unanimous</p>