### Alameda County Health Care for the Homeless Program
Consumer/Community Advisory Board (CCAB)

#### Meeting FRIDAY 4/14/2017 12:00 Noon – 2:00PM
1404 Franklin Street #209 Highlander Meeting Room

### Minutes

| Meeting Location | HCH PROGRAM/TRUST Clinic offices  
| 1404 Franklin Street 2nd Floor Highlander Meeting Room |
| Attendees | CCAB Board Members: (*Executive Committee)  
| Bennie Whitfield  
| Kimberlee Burks  
| Ami Moe  
| April Anthony*  
| Absent: Sam Weeks*  
| Participants:  
| Sabrina Fuentes  
| Christopher Papazoglou  
| Denise Norman  
| Jeannette Johnigan  
| Mark Smith*  
| Guitar Whitfield  
| David Modersbach, HCH Program (Ex Officio) |
| Agenda | 1. **Welcome and introductions** (5 min)  
2. **Meeting Roles** (facilitator, timekeeper, vibes-watcher, note-taker)  
   - Timekeeper: Christopher  
   - Vibes-Watcher: Bennie  
   - Facilitator: Mark  
   - Notes: David M.  
   - It was decided that the group would select a Facilitator for the next meeting, and that person would be included with David in setting the agenda. Unfortunately a next-meeting facilitator was not selected.  
3. **Review/Approval of Last Meeting Minutes.** (5min)  
   Kimberlee moved to approve minutes; consensus agreement.  
4. **Discussion/Announcements/Updates** (20 min)  
   a. Health Care Legislation/Policy Updates:  
   - Discussion of health care changes from DC, the successes in preventing destruction of the Affordable Care Act, and threats to the ACA now moving towards the State level across the country. David will send out Frequently Asked Questions document about health care and homelessness. Brenda and April both co-authored letters from the

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Have you enrolled as a member of the National Consumer Advocacy Board (NCAB) yet?  
it’s free and you can do it at:  
www.nhchc.org/resources/consumer/
b. Encampments
Encampment and street homelessness attention is growing along with numbers of people on the streets. HCH CCAB Statement on Unsheltered Homeless is being read by a lot of folks, and is informing people’s thinking. Fire at the 23rd Ave encampment.

c. 2551 San Pablo Fire
A remarkable number of HCH CCAB members were involved with after-fire support services to victims. Discussion of unlicensed/unsupervised programs like Urojas, and sharing of negative experiences with programs like that. Key elements of discussion were
1. Community Response to the fire and victims
2. Need for preparation and response to disasters which affect people experiencing homelessness
3. Oversight of unlicensed living facilities
4. Who is to blame? Owner? Operator? Or City? Consensus was “Yes” all of them.

5. TRUST Clinic Steering Committee Report (Mark Smith) 5 min
TRUST Clinic leadership is moving to a every-two-months steering committee meeting. HCH CCAB liaison Mark Smith is concerned that this will weaken the ability of the Steering Committee to respond to changes and to directly communicate around program management. Mark would like to link up better to the TRUST CAB, which April is a member of to be able to bring patients point of view to the Steering Committee. Next meeting is May 9th

6. HCH Commission Report out (Sam Weeks) 5 min
Sam was absent and not able to report on the HCH Commission.

7. HCH Program Patient Experience/Patient Satisfaction (20 min)
This discussion was postponed until next meeting.

8. Future CCAB advocacy efforts (20 min)
a. Evaluation of CCAB meetings and mission, meeting process, advocacy efforts, new member recruitment, future skills building for CCAB members
The HCH CCAB Executive Committee has met twice to discuss the state of the CCAB, and asked David to present about HCH CCAB accomplishments, and lead a discussion about goals and objectives for the CCAB. This presentation is attached.
Non-Board members asked what is the process for incorporating new members to the CCAB, Sabrina, Denise, Christopher and Jeanette are interested. According to HCH CCAB bylaws, the Executive Committee appoints new members, and right now is prioritizing skills building and HCH CCAB development, so the new member process is going slowly. David distributed Applications for the HCH CCAB. The HCH CCAB Executive Committee will meet again and discuss the potential new members, and a
closed session of the 5/12/17 meeting is scheduled to discuss with current CCAB members.
David led a brainstorming of Goals for the CCAB and the following items made it on the board:

**HCH CCAB: What do we Want to Accomplish?**
- Constant miracles (!)
- Hygiene/Sanitation/Safety/health for unsheltered/encampments
- Actual roles and services of Encampments
- Partnership with businesses and community $ and efforts
- Access to bathrooms
- Children/Youth
- Transportation
- Coalition of Community Organizations
- Follow Through with our tasks and goals
- Service Providers Coordination / Best HCH Practices
- Continuing Training and Education for CCAB

The group also discussed organizing and scheduling a HCH CCAB retreat for summer of 2017. This retreat could be focused on:
- Developing mission, goals, objectives, strategies
- Training ourselves on skills, organizing, communicating, planning, etc.,
- Training on process, meetings, and productivity
- Teamwork, sharing our strengths and working as a group.

**9. NHCHC Conference in Washington DC 6/21-24/2017**
Kimberlee and April will be attending. Sam is also planning on attending as a HCH Commissioner. Jerry Smith from the TRUST CAB is also attending.

**10. CCAB Board Member Meeting Stipends (5 min)**
As always, some issues, David has to now ensure that checks are not issued twice in the same month as happened March. SSI counts that as $100 income for one month instead of two months. Please contact david if you are having this issue for March (overpayment).

**11. Letter from Ron Anderson from St. Mary’s re: encampments.**
The CCAB read Ron’s letter and were impacted by it (attached). They agreed to invite Ron to the next meeting to hear more of his observations in more detail.

**Following Meeting: Friday, May 12, 12:00 Noon**

We have changed our regular meeting time! **SECOND FRIDAY OF EACH MONTH at NOON.**

Friday May 12th
Friday June 9th.