

Alameda County Health Care for the Homeless Program
 Consumer/Community Advisory Board (CCAB)
 384-14th Street
 Oakland, CA 94612

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**Alameda County Health Care for the Homeless Program
 Consumer/Community Advisory Board (CCAB)
 Meeting FRIDAY APRIL 13, 12:00 Noon – 2:00PM
 1404 Franklin Street #209 Highlander Meeting Room
 DRAFT MINUTES**

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|-------------------------|--|------------------|-----------------|-------------|------------------|---------------|------------------|---------------|------------------------------|-----------------|----------------|--------------------|---------|--|----------------|
| Meeting Location | HCH PROGRAM Offices 1404 Franklin Street 2 nd Floor Highlander Meeting Room, Oakland Tel: 510-220-3225 (david cell) | | | | | | | | | | | | | | |
| Attendees | <p align="center">CCAB Board Members: (*Executive Committee)</p> <table border="0"> <tr> <td>Bennie Whitfield</td> <td>Kimberlee Burks</td> </tr> <tr> <td>Mark Smith*</td> <td>Brenda Whitfield</td> </tr> <tr> <td>Samuel Weeks*</td> <td>Guitar Whitfield</td> </tr> <tr> <td>Denise Norman</td> <td>David Modersbach (HCH Staff)</td> </tr> <tr> <td>Sabrina Fuentes</td> <td><u>Absent:</u></td> </tr> <tr> <td>Jeannette Johnigan</td> <td>Ami Moe</td> </tr> <tr> <td></td> <td>April Anthony*</td> </tr> </table> | Bennie Whitfield | Kimberlee Burks | Mark Smith* | Brenda Whitfield | Samuel Weeks* | Guitar Whitfield | Denise Norman | David Modersbach (HCH Staff) | Sabrina Fuentes | <u>Absent:</u> | Jeannette Johnigan | Ami Moe | | April Anthony* |
| Bennie Whitfield | Kimberlee Burks | | | | | | | | | | | | | | |
| Mark Smith* | Brenda Whitfield | | | | | | | | | | | | | | |
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| | April Anthony* | | | | | | | | | | | | | | |
| Agenda | <ol style="list-style-type: none"> 1. Welcome and introductions (5 min) CCAB membership opened meeting by viewing Alameda County Homeless Solutions Summit video – Voices of the Homeless https://www.acgov.org/hss2018/video.htm 2. Meeting Roles facilitator: Denise; Timekeeper: Mark; Vibes-watcher: Brenda; Note-taker: David 3. Review/Approval of Minutes HCH CCAB meeting 3/9/18. (5min) Consensus approval of 3/9/18 HCH CCAB meeting minutes. 4. Announcements/Updates (10 min) <ol style="list-style-type: none"> a. Health Care Policy Updates: Local, State, Federal (5 min) <p>Federal: HHS/Health Center and HUD budgets both passed without cuts, due to large amount of advocacy and politics. Current issue is work requirements being applied to federal benefits such as SNAP and Medicaid, housing. Sam reported sad commentary: Out of the top 500 corporations benefiting from tax cuts, only 45 (less than 10%) actually passed benefits on to employees, most rewarded leadership, stockholders or reinvested in stock market.</p> <p>State: Denise and Guitar did advocacy in Sacramento, Housing California conference in March. AB 3200. Sam reported re: shrinking number of dental providers accepting Denti-Cal.</p> | | | | | | | | | | | | | | |

Local: New sanctioned encampment being created at Northgate, with Tuff Sheds. Grave concerns from CCAB members about heat issues in summer heat in tuff sheds. Dignity on Wheels and Lava Mae expansions both discussed. Distribution of County \$1.5M for expanded homeless services.

- 5. HCH Commission/CCAB Executive Committee Report (Sam Weeks) (10 min)**
Sam reported on the robbery at HCH offices, the hiring of Jonathan Patterson as HCH Finance Manager, HCH Contracts standardization and updates, adding an Outreach Worker position, StreetHealth Team, Hepatitis A vaccines (over 600 to date) and the upcoming 6/15 HCH CCAB/HCH Commission Joint Meeting.
- 6. HCH Quality Improvement Committee / TRUST Clinic reports back**
Mark reported about the TRUST quarterly meeting, and need to connect with TRUST Partners CAB, and Jeannette and Mark reported their involvement in the HCH Quality Committee, focusing their efforts on Patient Experience and Patient Satisfaction work, and tracking implementation of quality efforts and Results Based Accountability.
- 7. Upcoming CCAB Activities & Actions (15 min)**
 - a. Alameda County ALL IN Listening Sessions (Jeannette, Sabrina Kimberlee)**
Sessions were carried out, Jeannette reported back on Castro Valley (Hygiene & Transportation), Sabrina on Oakland (Dignity & Organizing) and Kimberlee on Hayward (Hygiene & Police). Results are going to be compiled into a poster presentation by May 31st All IN report.
 - b. Housing California Conference Report Back (Denise/Guitar)**
Denise and Guitar described their advocacy efforts and involvement at the Housing California Conference. Great Work!!! SSI folks thank Guitar for their Cost of Living increase!
 - c. National HCH Conference May 15-18 Minneapolis MN (Denise/Guitar)**
Guitar and Denise will represent the HCH CCAB at the conference.
 - d. National Health Care Decisions Day April 19 Oakland (David)**
Guitar, Sabrina, Denise, Jeannette will join David, Janny Castillo (St. Mary's) and Terry Kalahar (HAC) to represent at the event.
 - e. HCH Commission/CCAB Encampment Letter to County Supervisors**
HCH Commission's Street Health Committee is open to participation from HCH CCAB members as well. Sabrina joined last meeting where a letter was drafted to County leadership requesting specifics around encampment health services policy leadership. This letter (attached) was read and approved by consensus of the CCAB membership.
- 8. HCH Program Strategic Planning/Needs Assessment (20 min)**
Review of proposed Patient Survey (attached) , plan for carrying out surveys. Sabrina, Brenda, Bennie, Denise, Kimberlee, Guitar, Jeannette and Sam are all interested in helping carry out surveys. David will reach out to folks and get

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| | <p>them surveys, some training and Subway gift cards as incentives for clients who take surveys. Surveys should be complete by May 15th.</p> <p>9. Bright Research Group work with HCH CCAB (30 min)</p> <p>Discussion on goals for next year, and how to work with BRG. Bright Research Group will take a lead on creating patient experience surveys and processes, starting out at TRUST Clinic, HCH Quality Committee, and including HCH CCAB members. Goals discussion:</p> <p>Helping CCAB become voice of people/clients who can't speak for themselves. Building Leadership and Advocacy by CCAB Where will the CCAB go, what will the CCAB do? Health care oversight at outdoor/encampment sites, tiny villages Teach basic skills (CPR?) to people experiencing homelessness. Promote planning on stuff like hot weather and encampments. Balance advocacy with actual HCH Program oversight and roles within organization. Skills building, health literacy, organizing skills BRG could help be a continuation of the mission of our work. Making sure that short-term responses (sheds) are not solutions. BRG/Brightstar were described as being good listeners, good guides not leaders, and a minor concern about them spreading too thin with similar work with AC3, etc. All are looking forward to ongoing work with BRG.</p> <p>10. Next Meeting Roles: Facilitator: Bennie; Vibes: Denise; Timekeeper: Sam.</p> |
| | <p style="text-align: center;">Next meetings:</p> <p style="text-align: center;">Friday May 11th noon-2pm HCH CCAB meeting Friday June 15, 9am-11am 1404 Franklin Street -- Joint CCAB/Commission Meeting</p> |

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