

Alameda County Health Care for the Homeless Program  
 Consumer/Community Advisory Board (CCAB)  
 384-14th Street  
 Oakland, CA 94612

TEL: (510) 891-8950  
 FAX (510) 273-3802  
 achchp@acgov.org  
[www.achch.org](http://www.achch.org)

**Alameda County Health Care for the Homeless Program  
 Consumer/Community Advisory Board (CCAB)  
 Meeting FRIDAY JULY 13, 12:00 Noon – 2:00PM  
 1404 Franklin Street #209 Highlander Meeting Room  
 APPROVED MINUTES**

|                         |   |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
|-------------------------|---|------------------|-----------------|-------------|------------------|---------------|------------------|----------------|------------------------------|---------------|--|-----------------|-----------------|--------------------|--|
| <b>Meeting Location</b> | HCH PROGRAM Offices<br>1404 Franklin Street 2 <sup>nd</sup> Floor Highlander Meeting Room, Oakland<br>Tel: 510-220-3225 (david cell)  |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| <b>Attendees</b>        | <p align="center"><b>CCAB Board Members: (*Executive Committee)</b></p> <table border="0"> <tr> <td>Bennie Whitfield</td> <td>Kimberlee Burks</td> </tr> <tr> <td>Mark Smith*</td> <td>Brenda Whitfield</td> </tr> <tr> <td>Samuel Weeks*</td> <td>Guitar Whitfield</td> </tr> <tr> <td>April Anthony*</td> <td>David Modersbach (HCH Staff)</td> </tr> <tr> <td>Denise Norman</td> <td></td> </tr> <tr> <td>Sabrina Fuentes</td> <td>Absent: Ami Moe</td> </tr> <tr> <td>Jeannette Johnigan</td> <td></td> </tr> </table>  | Bennie Whitfield | Kimberlee Burks | Mark Smith* | Brenda Whitfield | Samuel Weeks* | Guitar Whitfield | April Anthony* | David Modersbach (HCH Staff) | Denise Norman |  | Sabrina Fuentes | Absent: Ami Moe | Jeannette Johnigan |  |
| Bennie Whitfield        | Kimberlee Burks   |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| Mark Smith*             | Brenda Whitfield  |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| Samuel Weeks*           | Guitar Whitfield  |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| April Anthony*          | David Modersbach (HCH Staff)  |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| Denise Norman           |   |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| Sabrina Fuentes         | Absent: Ami Moe   |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| Jeannette Johnigan      |   |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |
| <b>Agenda</b>           | <ol style="list-style-type: none"> <li><b>1. Welcome and introductions</b> (5 min)</li> <li><b>2. Meeting Roles</b> (facilitator: Bennie; Timekeeper: Jeannette; Vibes-watcher: Denise; Note-taker: David)</li> <li><b>3. Next Meeting Roles: Facilitator, Vibes, Timekeeper</b></li> <li><b>4. Review/Approval of Minutes HCH CCAB/HCH Commission Joint meeting 6/15/18.</b> (10 min) Minutes of Joint HCH/CCAB meeting approved by consensus of CCAB members.<br/>The CCAB enjoyed the joint meeting. Members said they had a better understanding of the commission and what it does. Some CCAB members were not sure who they should go to to express their opinions/ideas/positions regarding the HCH Program. How can the CCAB and Commission work better in the future. It was noted that the CCAB didn't get too much opportunity to share their goals and concerns and projects in the joint meeting.</li> <li><b>5. Announcements/Updates</b> (15 min)       <ol style="list-style-type: none"> <li>a. Health Care Policy Updates: Local, State, Federal: June 27 budget meeting Board of Supervisors, under public and advocate pressure released \$10M for homeless services they had initially taken away.</li> <li>b. Encampments: Oakland, Hayward, Berkeley: ROOTS has discontinued its volunteer program</li> </ol> </li> <li><b>6. HCH Commission/CCAB Executive Committee Report</b> (Sam Weeks)       <ol style="list-style-type: none"> <li>a. Sam reported that the Commission is opening up to add new members, is preparing for the upcoming HRSA Operational Site Visit, and is</li> </ol> </li> </ol> |                  |                 |             |                  |               |                  |                |                              |               |  |                 |                 |                    |  |

*Have you enrolled as a member of the National Consumer Advocacy Board (NCAB) yet?  
 it's free and you can do it at:*

[www.nhchc.org/resources/consumer/](http://www.nhchc.org/resources/consumer/)

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|  | <p>involved in HCH strategic planning, and has approved the Encampment Letter.</p> <p><b>7. TRUST Stakeholders Meeting Report</b> (Mark Smith) Mark provided updates from TRUST Clinic, many new referrals now coming from patients themselves, hiring a new Associate Medical Director (Dr. Jay Reinking from ROOTS) starting in fall. Discussion of how to increase patient load.</p> <p><b>8. CCAB Activities &amp; Actions</b></p> <ul style="list-style-type: none"> <li>a. National HCH Solstice Event, Thursday June 21 (Bennie) Bennie reported on the success of the June 21 Solstice event, and thanked everyone for their participation and support. The group discussed a Winter Solstice event and committed to doing the Summer Solstice event again next year.</li> <li>b. HCH Commission/CCAB Letter to County Supervisors (Sabrina). Sabrina shared the letter, it hasn't been distributed widely. Denise shared the terrible news of the death of Ronald Anderson, homeless advocate working out of St. Mary's and who had worked with the HCH CCAB last year.</li> <li>c. HCH CCAB 2018 Retreat (10 min) Group decided that the retreat will be held on October 12<sup>th</sup> 2018. Executive Committee will meet to plan agenda.</li> </ul> <p><b>9. HCH Program GY2019 Budget Overview</b> (10 min) deferred to next meeting</p> <p><b>10. HCH Program Patient Experience Update</b> Jennifer Pearce BRG (50 min)</p> <ul style="list-style-type: none"> <li>a. Health Literacy, Patient Experience and HCH Program Materials Review Training</li> <li>b. The training was carried out with a power point presentation on the progress of the Working Group around patient experience, lots of informative discussion and sharing. Next meeting is 7/20, and another presentation/discussion at 8/10/18 CCAB meeting</li> </ul> |
|  | <p style="text-align: center;"><b>Next meetings:</b><br/> <b>Friday August 10, 12-2pm</b> 1404 Franklin Street – HCH CCAB Meeting<br/> Friday September</p>  |