

Alameda County Health Care for the Homeless
HEALTH CARE SERVICES AGENCY

ACHCH Commission Meeting
ACHCH Contracts
April 20, 2018

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Alameda County Health Care for the Homeless
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Contracts Overview

- ▶ La Clinica de la Raza
- ▶ On Site Dental Care Foundation
- ▶ Tri-City Health Center
- ▶ Roots Community Health Center
- ▶ East Bay Community Recovery Project
- ▶ LifeLong Medical Care
- ▶ Fruitvale Optometry

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La Clinica de la Raza

- Scope of work:
 - Provides comprehensive dental health care services, including full dentures, partial dentures, and crowns

Successes

- ❖ Strong partnership with HCH to develop homeless oriented services
- ❖ Implemented RBA

Challenges/QI Initiatives

- ❖ Length of time for initial appointment, completion rates
- ❖ Added drop-in appointments, increased access to 2 days per week

Contract Period: January - December 2018
Funding Level: \$127,363 (annually)

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On Site Dental Care Foundation

- Scope of work:
 - Provides mobile and comprehensive dental health care services, including specialty and prosthetic services including full dentures, partial dentures, bridges, and crowns

Successes

- ❖ Effective service delivery model (engagement, treatment completions)

Challenges/QI Initiatives

- ❖ Sustainability of model (cost, dental CM support)
- ❖ Denti-Cal revenue
- ❖ Access to outcome data

Contract Period: November 2014 - October 2018
Funding Level: \$260, 896 (annually)

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Tri-City Health Center

- Scope of work:
 - Provides street medicine and outreach services 20 hours/week in Central and South Alameda County
- Successes:
 - ❖ Strong partnership with HCH to develop homeless oriented services
 - ❖ Collaboration with Abode, linkage to HRC's, MH
- Challenges/QI Initiatives:
 - ❖ 61% only seen once
 - ❖ Limited success linking to medical homes and specialist
 - ❖ Transportation and geographic barriers
 - ❖ Relationship with HOPE Program

Contract Period: October 2015 – September 2018
Funding Level: \$600,000 (\$200,000 annually)

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Roots Community Health Center

- Scope of work:
 - Provides street medicine and outreach services 20 hours/week in Oakland
 - Operates a primary care stable site clinic in East Oakland
- Successes
 - ❖ Community engagement/collaborations
 - ❖ Outreach and engagement with homeless individuals
- Challenges/QI Initiatives
 - ❖ 62% of patients seen only once
 - ❖ Limited success connected to medical home
 - ❖ Coordination with generalized outreach and HRC's
 - ❖ Geographic scope
 - ❖ Alignment with HCH goals

Contract Period: May 2015 – April 2019
Funding Level: \$1,193,208

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East Bay Community Recovery Project

- Scope of work:
 - Conducts harm-reduction, substance use outreach approximately 20 hours/week in Oakland
 - Connects clients to substance use and mental health facilities; primary health care services

Successes

- ❖ Partnerships and coordination with outreach providers across Oakland

Challenges/QI Initiatives

- ❖ Staff turnover
- ❖ Geographic area
- ❖ Current funding level

Contract Period: January 2017 – December 2019
Funding Level: \$450,000 (\$150,000 annually)

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LifeLong Medical Care

- Scope of work:
 - Integrated primary care and behavioral health services clinic in Downtown Oakland

Successes

- ❖ Homeless oriented care including daily drop-in appointments, welcoming lobby and support services
- ❖ Increased enrollment through expanded eligibility criteria
- ❖ Innovative pilot site for JGP high utilizers; Health Homes; Bup; BHCS step down care
- ❖ Leader in developing care model of high behavioral health needs individuals in a primary care setting

Challenges/QI Initiatives

- ❖ Financial sustainability
- ❖ Historical shifts in goal of project and political tensions

Contract Period: April 2015– March 2018
Funding Level: \$3.9 million over 3 years, including pass-through of rent and HCH staff costs. Funded by MHSA.

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Fruitvale Optometry

Scope of work:

- Provides site based vision services include conducting routine eye exams, prescribing glasses/contacts, identifying related systemic conditions affecting the eye, and treating injuries and disorders of the visual system.

Successes

- ❖ Appointment access
- ❖ Location accessibility

Challenges/QI Initiatives

- ❖ Increased utilization, need for increased funding

Contract Period: February 2018–January 2019

Funding Level: \$50,000 (fee for service)

Questions?