

**Alameda County Health Care for the Homeless Commission**  
**Friday November 15, 9:00am-11:00am**  
**Alameda County Health Care Services Agency**  
**1000 San Leandro Blvd #325, San Leandro CA 94577**

**AGENDA**

Item	Presenter	TAB	Time
A. CALL TO ORDER 1. Welcome & Introductions 2. Adopt agenda	Lynette Lee Co-Chair HCH Commission		9:00 AM  5 min
B. PUBLIC COMMENT** Persons wishing to address items on or off agenda			5 min
C. CLOSED SESSION Performance Evaluation ACHCH Project Director.	Lynette Lee Lucy Kasdin LCSW, HCH Director		25 min
D. CONSENT AGENDA • Review and Approve Minutes of 10/18/2019 Meeting		<a href="#"><u>TAB 1</u></a>	5min
F. HCH Program Director Report – Lucy Kasdin: HCH Program Update	Lucy Kasdin LCSW, HCH Director	<a href="#"><u>TAB 2</u></a>	20 min
H. HCH Commission Quality Program Update:	Theresa Ramirez, HCH Quality Manager	<a href="#"><u>TAB 3</u></a>	10 min
I. REGULAR AGENDA 1. Consumer/Community Input – Report from HCH Consumer/Community Advisory Board 2. Executive Committee report a. Nominations for Chair, Co-Chair, Secretary 3. Street Health Committee 4. Budget/Finance and Contracts Committee 5. Clinical Committee 6. Board Planning/Development: a. Board/Staff Self Assessment b. Board Development Timeline c. Commissioner Orientation d. Commisison Structure – Committees e. Communication/Interactions: BOS-AHS-Program- Community etc f. Retreat (L.Bailey Lindsey and J. Lo) 7. Other HCH Commission Business:	Sam Weeks DDS  L. Lee L. Lee  L. Bailey Lindsey/R.Caloca- Rivas M. Schneidermann MD		5 min  10 min             5 min
J. OTHER ITEMS 1. Items for upcoming agendas: <b>December: Joint HCH CCAB/HCH Commission Meeting: Friday</b> December 13, 10-12noon; followed by ACHCH Winter Gathering 12-2pm at 1404 Franklin Street Suite 200			5 min  10 min
K. ADJOURNMENT –			11:00 AM

\* Meetings are accessible to people with disabilities. Individuals who need special assistance or a disability-related modification or accommodation (including auxiliary aids or services) to participate in this meeting, or who have a disability and wish to request an alternate format for the agenda, meeting notice, or other documents that may be distributed at the meeting, should contact the HCH Grant Manager at least five working days before the meeting

at (510) 667-4487 in order to make reasonable arrangements to ensure accessibility to this meeting and the materials related to it. The HCH Commission regular meeting documents are posted at least 72 hours prior to the meeting and are accessible online at: <http://www.achch.org/>.

**Tab 1:**  
**Draft Minutes 10/18/19 HCH**  
**Commission Meeting**







Item	Discussion/ Recommendations	Action
	<p>7. Action Item Approval of HCH Commission Bylaws Revision  Discussion of Bylaw changes in bylaws made by Executive Committee reflect governance structure of AHS and changes in agreement; HCH Commissioners were given month to review and provide input.</p> <p>8. Board Planning/Development  Discussion of Board Development process working group has been developed (Julie Lo and Lois Bailey Lindsey) to begin planning Board Retreat, wanted to carry out by end of 2019, but there is board development work that needs to happen before a retreat. Goal is to carry out a board retreat early 2019 (February/March) and complete board development process, supported by HCH staff, that culminated in a retreat. Process to be led by Executive Committee, and retreat board development planning to be carried out in November, in which Julie and Lois and other interested Commissioners are important elements in planning is for Committees to develop their descriptions and missions, get feedback from HCH staff, develop connections with BOS and other officials.</p> <p>9. Other HCH Commission Business  No other business</p>	<p>Motion: R. Caloca Rivas; Second: G. Cox Crowell; Year: unanimous</p> <p>Motion: L. Bailey Lindsey; Second: G. Cox Crowell; Year: unanimous Abs. R. Caloca Rivas</p>
<p>I. OTHER ITEMS  1. Items for upcoming agendas:</p>	<p>December 13th Joint CCAB and Commission meeting at 12p at 1404 Franklin Street Oakland followed by Winter Gathering with HCH staff; save the date sent out soon.  Next Meeting: Friday November 15th 9am, 1000 San Leandro Blvd #329, San Leandro CA.</p>	
<p>H. ADJOURNMENT</p>	<p>Meeting adjourned 10:55am  MINUTES APPROVED BY UNANIMOUS VOTE OF HCH COMMISSION 11/15/2019  Verified by Lois Bailey Lindsey, HCH Commission Executive Committee Secretary  _____  Date: _____</p>	

**Tab 2:**  
**HCH Director Program**  
**Update**



---

November 15, 2019

TO: Alameda County Health Care for the Homeless Commission  
FROM: Lucy Kasdin, LCSW Director  
SUBJECT: Director's Report

Program activity update since the 10/2019 HCH Commission meeting:

1. Personnel (Strategic Area: Clinical Care and Leadership and Advocacy)

After five years with HCH, first as our HCH psychiatrist in Trust and then as our Medical Director and Interim Director, our beloved Jeffrey Seal MD has decided to move on. While this is a huge loss for our program we are excited for Jeffrey as he enters his next chapter. We are working with HCSA leadership on a plan to fill this position.

We are excited to announce that Luella Penserger, whom you all know for her tremendous work supporting the Commission and HCH more broadly, has joined our teams in the Deputy Director. Luella will be officially starting her work with HCH in December. We also hired Kari Jennings-Parriott as our new Behavioral Health Clinical Supervisor. Kari has many years of experience serving the homeless population, most recently as the Social Work Supervisor at Trust. She will be leading our Shelter Health Programs. We remain in the process of reclassifying several positions to enhance and support our growing direct services including a RN II and Behavioral Health Clinician.

HCSA has hired Kerry Abbott as the new Director of Homeless Care and Coordination. In this role she will oversee strategic planning related to the County's homeless work, facilitate partnerships with cities, and support countywide coordination and planning efforts to complement the work being done at AC Care Connect, HCH, and Housing Solutions for Health. See HCSA announcement attached.

2. Quality (Strategic Area: Clinical Care)

On October 16<sup>th</sup> we held our third quarter Quality Meeting for HCH contractors. The meeting included Consumer Feedback training from Valerie Threlfall, an expert in the field. In addition, Bright Research presented results from our six-month Patient Experience Survey Pilot.

3. Street Health (Strategic Area: Clinical Care)

We completed our first technical site visits with each team and are impressed with the progress each team is making towards ramping up services and adhering to the service delivery model. Teams have hired strong staff who are actively engaging and demonstrating strong early success improving health and housing outcomes for our unsheltered population.

Hiring Update: LifeLong East Oakland and Downtown Oakland and Tiburcio Vasquez are fully staffed. Tri-City hired an LCSW and is currently interviewing staff to fill their remaining vacant Community Health Outreach Worker position. We communicated the hiring concerns expressed by the Commission to Tri-City and are working closely with them to have all positions filled in the next month.

#### 4. Program Highlight (Strategic Area: Community Awareness and Marketing)

We are finalizing our redesigned website to more clearly articulate our services and increase our provider and patient knowledge of our services. We anticipate the relaunch of our website in January 2020. In February 2020 we will also begin a quarterly newsletter to share our work and deepen our connection with the community.

#### 5. HRSA Updates (Strategic Area: Health Center Compliance)

ACHCH is organizing partners and collaboration in response to the HRSA PCHC funding expansion to expand HIV testing, PREP and care linkages. Staff is in discussion with ACPHD Office of AIDS, and community partners, and plans to incorporate HCH Commissioner input into project design.

ACHCH is working with HRSA to make requested changes to the Service Area Competition for GY2020-2022, and the application is still under review.

#### 6. Medical Respite (Strategic Area: Clinical Care and Leadership and Advocacy)

**LifeLong:** LifeLong has hired or have in place the majority of key staff for the project. We are currently accepting referrals from AHS and have been serving patients for several weeks. We are currently working on the workflow to accept patients from the street who are being served by our Street Health teams and anticipate this referral expansion in early December.

**Alameda Point:** HCSA leadership has committed to the expansion of medical respite beds by 150 over the next 3 years. These beds will likely be provided by a variety of operators and target different patient populations (complex medical, behavioral, etc.). HCH is currently serving as the county lead for the Alameda Point Collaborative project and has worked to secure a \$10million dollar commitment for the project over the next 3-4 years, as well as initial operating costs.

#### 7. Emergency Air Quality Response Due to Wild Fires (Strategic Area: Leadership and Advocacy)

ACHCH mobilized resources, partnerships and communication to prepare and respond to the statewide wildfires, subsequent power outages and possible air quality emergencies. ACHCH staff was pleased to note that ACHCH was an important part of daily countywide planning and coordination calls, and represented the emergency planning and response needs of people experiencing homelessness and other vulnerable populations in these efforts. See ACHCH's Air Quality Emergency webpage at <https://www.achch.org/air-quality-emergency-resources.html>

Sincerely,

A handwritten signature in blue ink that reads "Lucy Kasdin". The signature is written in a cursive style with a horizontal line underlining the name.

Lucy Kasdin, LCSW

Director

Alameda County Health Care for the Homeless

Lucy.kasdin@acgov.org

510-891-8903

**Tab 3**  
**ACHCH Quality Plan Review**  
**GY2020**