Alameda County Health Care for the Homeless Program  
Consumer/Community Advisory Board (CCAB)  
384-14th Street  
Oakland, CA 94612

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www.nhchc.org/resources/consumer/

Alameda County Health Care for the Homeless Program  
Consumer/Community Advisory Board (CCAB)  
Meeting FRIDAY FEBRUARY 9 12:00 Noon – 2:00PM  
1404 Franklin Street #209 Highlander Meeting Room  
DRAFT MINUTES

| Meeting Location | HCH PROGRAM Offices  
1404 Franklin Street 2nd Floor Highlander Meeting Room, Oakland |
|------------------|---------------------------------------------------------------------|
| Attendees CCAB Board Members: (*Executive Committee) | Bennie Whitfield  
Mark Smith*  
Samuel Weeks*  
Guitar Whitfield  
Denise Norman  
Sabrina Fuentes  
Jeannette Johnigan  
Samuel Weeks  
Brenda Whitfield  
David Modersbach (HCH Staff)  
Absent:  
Ami Moe  
April Anthony*  
Kimberlee Burks |

Agenda

1. Welcome and introductions (5 min)
2. Meeting Roles (facilitator: Samuel; Timekeeper: Brenda; Vibes-watcher: Denise; Note-taker: David)
3. Review/Approval of Minutes HCH CCAB meeting 1/12/18. (5min)  
Minutes of 1/12/18 CCAB meeting approved by consensus.
4. Announcements/Updates (20 min)  
a. Health Care Policy Updates: Local, State, Federal  
   Federal Health Care Funding Cliff discussion; Medicaid Work  
   Requirements and State-by-state Waivers. WRAP is working to get  
   Homeless Right to Rest Act a sponsor on the Statewide level.
   b. Encampments: Oakland, Hayward, Berkeley (10 min)  
   Updates on conditions at 23rd Ave Camp, Wall being built, The Village  
   folks are working to develop camp leadership, hard situation.  
   Hayward still hard times with NIMBY opposition, police still enforcing  
   anti-homeless ordinances.
   c. Thursday Feb 22nd Oral Health Conference Oakland  
d. April Anthony announced that she is taking a 3 month sabbatical from HCH CCAB.

5. HCH Commission/CCAB Executive Committee Report (Sam Weeks)  
a. Sam reported the HCH Commission is discussing a Joint Meeting to be held  
   with HCH CCAB in June. HCH CCAB consensus to invite the meeting to be  
   held for lunch on Friday June 8th. Sam described intention of Alameda County
Care Connect to develop a Consumer Academy for skills building of consumers.

6. **HCH Quality Comm and TRUST Stakeholders Report** (Jeannette, Mark)
   a. Jeannette reported from HCH Quality Committee mtg: AHS not working with CES or HMIS yet, and having trouble tracking housing status of their patients. ROOTS street medicine presentation, not documenting enough QI matters. HCH CCAB members (Mark and Jeannette) pushing for better Patient Experience reporting. Upcoming trainings on RBA that we could look at.
   b. Mark reported on TRUST Stakeholders meeting. The contract between HCH and Lifelong for TRUST is being rewritten for renewal. Difficulties in hiring a permanent full-time MD.
   c. Mark described overburdened AHS specialty care appointment process.

7. **Upcoming CCAB Activities & Actions** (15 min)
   a. **Alameda County ALL IN Listening Sessions**
      i. Kimberlee, Jeannette, April and Sabrina will be working to put on three All-In listening sessions. They are meeting on Mondays to organize the sessions. Castro Valley, Oakland, Hayward.
   b. **Housing California Conference March 7-9 (deadline Mon Jan 22)**
      i. Denise and Guitar are attending on behalf of St. Mary’s. Other HCH CCAB scholarship applicants turned down due to lack of funds. David volunteers to rent a van and drive, Mark, Jeannette, Sam interested to attend on Thursday.
   c. **National HCH Conference** May 15-18 Minneapolis MN (due Feb 23).
      i. Denise, Guitar, Jeannette interested. David spoke following up with the three, and Denise and Guitar will be attending.
      ii. Sabrina announced next Street Medicine conference is in Rotterdam Holland.

8. **HCH Website and HCH CCAB Page Photos**
   Discussion about the use of patient photos and stories (videos) in HCH Website. Some are over a year old, and gave consent for their use. However, CCAB members request that consent be reaffirmed on an annual basis, and without consensus, client photos and videos should not continue to be featured on the HCH website. Additionally, HCH CCAB members also request that photos and videos of clients not be shared as content for other websites, videos without consent of the person featured in those videos/photos. This resulted from an AC3 flyer that was produced in November with pictures of HCH folks taken from the HCH website, a flyer which was withdrawn after complaint of the HCH program.

9. **Goals for HCH CCAB in 2018** (15min)
   This discussion was continued from last meeting. CCAB would like to have another working retreat. Discussion as to whether with Commission or not, general consensus was CCAB only. Collective visits to encampments, roundtable discussions at sites?

10. **HCH Program Strategic Planning/Needs Assessment**
    David will bring draft of Patient Survey to next meeting for review. CCAB members interested in carrying out surveys.
11. **Brightstar Consultant to work with HCH CCAB.**
   Discussion of goals of working with Brightstar: Patient Experience, Hiring of Persons with Lived Experience to work in homeless work. Brightstar will attend next meeting and present/discuss.

12. **Next Meeting Roles:** Facilitator: Brenda; Vibes: Mark; Timekeeper: Jeannette

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<th>Next meetings:</th>
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<tr>
<td></td>
<td>Friday April 13th noon-2pm HCH CCAB meeting</td>
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<tr>
<td></td>
<td>Friday May 11th noon-2pm HCH CCAB meeting</td>
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<td>June: Joint HCH CCAB / HCH Commission meeting TBA</td>
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