ACHCH Commission Meeting
ACHCH Contracts Orientation/Overview
June 21, 2019
Terri Moore, ACHCH Contracts Manager

Contracts Overview

- La Clinica de la Raza Dental
- On Site Dental Care Foundation
- Street Health Contracts
  - LifeLong Medical Care
    - West Oakland/Downtown
    - East Oakland
  - Tiburcio Vasquez Heath Center – Central County
  - Tri-City Health Center – South/East County
  - Roots Community Health Center
- LifeLong Medical Care – TRUST Clinic
- Fruitvale Optometry
- Alameda Health System – Sub recipient Agreement/Pass-through Contract
ACHCH Contracts Overview

Dental Care
- La Clinica
- Onsite Dental
- AHS Dental Clinic
Est. 700 Patients in 2020

Optometry Care
- Fruitvale Optometry
Est. 235 Patients

Street Health Services
- Tiburcio Vasquez
- Tri City Health Center
- Lifelong Medical Care East Oakland
- Lifelong Downtown/ West Oakland
- ROOTS
Est. 2000 patients engaged; 800 patients treated and connected to medical home

Primary Care Homes
- Lifelong TRUST Clinic
  1200 Patients, 12,000 visits
- Alameda Health System
  4,000 patients 24,000 visits

Mobile Health
- Alameda Health System
  700 Patients 1300 visits est.

Specialty Care Services
- Alameda Health System
  1,000 patients 3,000 visits

Scope of work:
- Provides comprehensive dental health care services, including full dentures, partial dentures, and crowns
- Complete Phase I/II treatment plans for 85 patients.

Successes
- Strong partnership with HCH to develop homeless-oriented services
- Implemented RBA & HCH Patient Experience
- Embedded HCH Dental Case Management Staff

Challenges
- Length of time for initial appointment
- Changing Staffing (Dentist and Frontline Staff)

Successes
- Lifelong TRUST Clinic
  1200 Patients, 12,000 visits
- Alameda Health System
  4,000 patients 24,000 visits

Mobile Health
- Alameda Health System
  700 Patients 1300 visits est.

Specialty Care Services
- Alameda Health System
  1,000 patients 3,000 visits

Contract Period: January – December 2019
Funding Level: $124,536 (annually)
On Site Dental Care Foundation

- **Scope of work:**
  - Provides mobile clinic-based comprehensive dental health care services, including specialty and prosthetic services including full dentures, partial dentures, bridges, and crowns
  - 80 service days at 5 sites (treating 310 patients)

**Successes**
- Effective service delivery model (engagement, treatment completions)
- Implemented RBA & Patient Experience
- Embedded HCH Dental Case Management Staff

**Challenges**
- Sustainability of model (cost)
- Denti-Cal revenue, admin capacity

Contract Period: January 2019 – December 2019
Funding Level: $250,000 (annually)

LifeLong Medical Care-Street Health East Oakland*

- **Scope of work:**
  - Homeless street outreach and engagement, street health services and triage, collaboration with housing and community organizations to secure housing and benefits for clients, enabling services, short-term case management, laboratory/diagnostic tests, medication formulary, healthcare navigation services, supportive services/referrals.
  - 600 outreach encounters, 150 patients enrolled/reconnected to medical home

Contract Period: July 2019 – June 2022
Funding Level: $350,000 annually (+$60K for mobile vehicle 2019)
Tiburcio Vasquez Health Center - Central County*

- **Scope of work:**
  - Homeless street outreach and engagement, street health services and triage, collaboration with housing and community organizations to secure housing and benefits for clients, enabling services, short-term case management, laboratory/diagnostic tests, medication formulary, healthcare navigation services, supportive services/referrals.
  - 600 outreach encounters, 150 patients enrolled/reconnected to medical home

**Contract Period:** July 2019 – June 2022  
**Funding Level:** $350,000 annually (+$60K for mobile vehicle 2019)

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Tri-City Health Center - South/East County*

- **Scope of work:**
  - Homeless street outreach and engagement, street health services and triage, collaboration with housing and community organizations to secure housing and benefits for clients, enabling services, short-term case management, laboratory/diagnostic tests, medication formulary, healthcare navigation services, supportive services/referrals.
  - 600 outreach encounters, 150 patients enrolled/reconnected to medical home

**Contract Period:** July 2019 – June 2022  
**Funding Level:** $350,000 annually ($60K for mobile vehicle 2019)
Roots Community Health Center STOMP
Contract Extension*

- **Scope of work:**
  - Provides MD-driven street medicine and outreach services 20 hours/week in Oakland
  - Operates a primary care stable site clinic in East Oakland

- **Accomplishments:**
  - HCH funding ROOTS until 6/30/19
  - HCSA will fund ROOTS from 7/1/19 to 12/31/19
  - Operations management, program model being determined

- **Challenges**
  - Program model, oversight, RBA?
  - Coordination with HCH-funded Street Health providers

Funding Level: $55,407 grant funds through June 30, 2019; HCSA (non-federal) funding July – December 2019

LifeLong Medical Care-Street Health West Oakland/Downtown

- **Scope of work:**
  - Homeless street outreach and engagement, street health services and triage, collaboration with housing and community organizations to secure housing and benefits for clients, enabling services, short-term case management, laboratory/diagnostic tests, medication formulary, healthcare navigation services, supportive services/referrals.
  - 600 outreach encounters, 150 patients enrolled/reconnected to medical home

- **Contract Period:** July 2019 – June 2022
- **Funding Level:** $350,000 annually (+$60K for mobile vehicle 2019)
  - Funded by MHSA, non-federal funds.
LifeLong Medical Care TRUST Clinic*

- **Scope of work:**
  - Integrated primary care and behavioral health services clinic in Downtown Oakland
  - Served 1,002 patients in 10,430 visits 2018.

**Successes**
- Homeless oriented care including daily drop-in appointments, welcoming lobby and support services
- Increased enrollment and services
- Innovative pilot site for JGP high utilizers; Health Homes; Bupe; BHCS step down care
- Leader in developing care model of high behavioral health needs individuals in a primary care setting
- RBA and Data Reporting improvements

**Challenges**
- Growth and staff turnover
- Drop-in Center vs. Clinic; Waiting Room/Access

**Contract Period:** July 2019 – June 2020
**Funding Level:** $1,576,211, including pass-through of rent and HCH staff costs. Funded by MHSA, non-federal funds.

Fruitvale Optometry

**Scope of work:**
- Provides site based vision services include conducting routine eye exams, prescribing glasses/contacts, identifying related systemic conditions affecting the eye, and treating injuries and disorders of the visual system.

**Successes**
- Appointment access
- Location accessibility
- Doubled capacity in patients seen
- Braiding Medi-Cal & HCH Grant Funding to expand patient services
- Helped QI and RBA processes

**Challenges**
- Implementing RBA & Patient Experience

**Contract Period:** January 2019-December 2019
**Funding Level:** $100,000 (fee for service)
**Alameda Health System**

**Subrecipient and Pass-through Agreement***

**Scope of work:**
- **Subrecipient Agreement:** Health center compliance, primary care patient homes, specialty care, enabling behavioral health, substance use, urgent care and dental services
- **Pass-Through Funding:** Mobile Health operations; Health Center Director; Homeless Coordination Office

**Successes**
- Development of Consumer-Majority Co-Applicant Governing Board
- ACHCH Monitoring/Quarterly Site Visits
- Robust Diabetes/Hypertension QI efforts
- To be hiring Homeless Health Center Program Director position

**Challenges**
- AHS system-wide deficits, PRIME ending
- Homeless Patient Screening
- 1152 Implementation, Alignment for homeless services throughout System
- Implementation of EPIC Electronic Records System 9/2019

**Contract Period:** January 2019-December 2019

**Funding Level:** $785,176 annually

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**Questions?**