### Alameda County Health Care for the Homeless Commission

**Meeting Minutes**

**Friday, March 17, 9:00am-11:00am**

**1000 San Leandro Blvd #325, San Leandro CA 94577**

**HCH Commissioners Present:**
- Adria Walker
- Jean Prasher
- Gay McDaniel
- boona Cheema
- Lynette Lee
- Fr. Rigo Caloca-Rivas
- Mark Shotwell (Ex Officio)

**Absent:**
- Samuel Weeks (due to technical difficulties with Skype, apologies!)

**County Staff/Partners Present:**
- David Modersbach, HCH Grant Manager
- Quyen Tran, HCH Finance Manager
- Lucy Kasdin, HCH Direct Services Mgr
- Heather MacDonald-Fine AHS Homeless Coordination Office

### Item Discussion/Recommendation

<table>
<thead>
<tr>
<th>Item</th>
<th>Discussion/Recommendation</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>CALL TO ORDER</td>
<td>• HCH Director Mark Shotwell called the meeting to order at 9:20am.</td>
<td>Motion: Lee, second McDaniel; Yea: unanimous</td>
</tr>
<tr>
<td></td>
<td>• Introductions</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Honoring Betty DeForest</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Action Item: Approve Agenda</strong></td>
<td></td>
</tr>
<tr>
<td>CLOSED SESSION</td>
<td>There was no closed session this meeting.</td>
<td></td>
</tr>
<tr>
<td>PUBLIC COMMENT</td>
<td>Public comments were invited; none were made.</td>
<td></td>
</tr>
<tr>
<td>CONSENT AGENDA</td>
<td><strong>Action Item: Approve Minutes of 1/20/17 HCH Commission Meeting</strong></td>
<td>Motion: Lee, second McDaniel; Yea: unanimous</td>
</tr>
<tr>
<td>BOARD ORIENTATION</td>
<td>National HCH Structures/Resources: National Health Care for the Homeless Council, federal update, HCH org chart review.</td>
<td>Attachment Tab 1</td>
</tr>
<tr>
<td>REGULAR AGENDA</td>
<td>1. Consumer Input - no item this meeting.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. Board Ad Hoc Committee reports - no reports this meeting.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. HCH Director Report – Please refer to HCH Director Mark Shotwell’s written Director’s Report</td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. HCH Budget Report – HCH Finance Manager Quyen Tran presented the County Maintenance of Effort (MOE) budget, which is the process by which the overall County budget is developed. This budget includes HCH’s HRSA grant funds, County funds and state MHSA funds administered by the County, but doesn’t include AHS and contractor in-kind costs or revenue reported on the health center annual UDS report. After the County budget is finalized, the HCH Commission will have a chance to review, input and then approve the final HCH health center budget in June-July 2017.</td>
<td>Attachment Tab 2</td>
</tr>
<tr>
<td></td>
<td>5. HCH Scope of Services – Add Specialty Services: The HCH Commission voted to approve the submission of Changes In Scope to HRSA for Ophthalmology, Optometry, Complementary/Alternative Medicine, Orthopedics and Podiatry</td>
<td>Attachment Tab 4</td>
</tr>
<tr>
<td></td>
<td>6. HCH Scope of Services – Add New Service Site: The HCH Commission voted to approve submission of a Change In Scope to HRSA to add new contractor site East Bay Community Recovery Project.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>7. HCH Grant Condition R.7.3 Governance – The HCH Commission approved the HRSA-submitted Time-Phased Plan for recruitment of 9th HCH Commissioner.</td>
<td></td>
</tr>
</tbody>
</table>

### OTHER ITEMS

1. Homeless Encampment Discussion:
   - HCH Direct Services Manager Lucy Kasdin gave a brief overview of HCH resources including Street Medicine contracts, Mobile health services and North County Outreach Provider coordination. She shared the basic goal of HomeStretch and HCH was to identify the most vulnerable persons in encampments for housing referrals and services, but that an overall goal of
outreach and street health services is to help get all persons encountered into track to get housed Discussion of HCH Mobile Health Services, and discussion of City of Hayward and Mervyn’s displacement.

**McDaniel:** Why don’t cities want the mobile clinic visits? Visibility of homelessness.

**Prasher:** We need to change the narrative about homelessness away from knee-jerk reactions.

**Lee:** This is an area of opportunity for the HCH Commission.

**cheema:** Need to have a Berkeley-specific encampment discussion, this is a hot topic in Berkeley. Gilman is dispersed, but many on streets, 711 Harrison could be a resource, perhaps for mobile clinics. Her sense of the City is that they are trying to move quickly. Could there be health care coordination with WBFP?

**Fr. Caloca-Rivas, Walker and cheema** would like to serve as Berkeley point people for this Berkeley discussion in the HCH Commission.

**Walker:** Is HCH van at capacity? Is there rising demand? What is the process for new sites, rotating, etc.?

**Heather MacDonald-Fine:** The HCH van is not a primary care medical home, it’s acute/urgent care, goal is to connect patients with a primary care provider. In previous years, there were few medi-cal patients who could be connected to medical homes, and less coordination with sites. New AHS-operated mobile clinic, still feeling out ways to add new sites (mix of demand, politics, revenue at sites).

**Kasdin:** Only one clinic with medical svcs, the other is with social services only. Possible to set up/coordinate for more medical svcs on Van #2? Yes.

**McDaniel:** from her experience running Abode’s HOPE van, asked about the overlap between HOPE and HCH, questioned some of the effectiveness of mobile medical services in getting folks off the streets, while at the same time mobile clinics are expensive and need to be fully utilized effectively, as well as consider hours, weekends, nights and a more logical division of labor to get full “mileage” of mobile units.

**Walker:** How do we evaluate utilization of mobile units?

**MacDonald-Fine:** #’s of visitors, #’s return visitors/duplicates, referrals, and coordination between mobile and primary care staff

**Lee:** How are we coordinating with housing services such as OPRI?

**Kasdin:** we’re using OPRI, HomeStretch, planning on housing hugs, coordinated entry. But these all focus on the most vulnerable, chronically homeless that we see.

**Walker:** Is the Van > Clinic > Housing model a workable model? Is that working?

**Kasdin:** Links between HCH program, outreach providers, other housing and health services providers, City, County, coordinated entry, etc.. in near future.

**Modersbach:** Discussed role of local grassroots efforts as also important (YIMBY groups, tiny houses, encampments, etc.)

**cheema:** Berkeley Hub gets 7000 calls, 1000 intakes – and has housed 52 people (only a handful in Berkeley) . This a very rational system to house the “most needy” but this leaves a tremendous # of people out – until they become super sick and chronically homeless.

**Kasdin:** This is a real issue. Units are not coming on line as fast as the need grows.

**Shotwell:** HCH, HCSA, HCH Commission needing to work on the policy/government level more and more.

**Prasher:** HUD is trying to do things different, taking big steps, tweaking programs, adjusting HUD policy to reflect the reality and best practices.

**Shotwell:** A lot going on – HCH and County HCSA getting more drawn into making policy statements and processes around encampments and
homelessness. BOS is looking towards HCSA for leadership. Some danger of overfocusing on encampments and losing view of building lots of affordable housing!

**Lee:** Need more time for a more in-depth discussion

**cheema** – look at more angles

**Caloca-Rivas:** Would like more structured discussion, for example eval of Point in Time Count, political aspects of our work, dialogue with elected officials, how to take a lead, etc. Also looking forward to more reports of our work.

**cheema:** has there been any assessment of needs of unsheltered persons?

**Modersbach:** What kind of structure does HCH Commission want?

After a spirited discussion, it was decided that HCH Commissioners would vow to arrive to regular meetings on time, start mtgs when reach quorum, and keep open to other ideas of how to improve efficiency at meetings.

2. **Officer elections** –
   Officer discussion deferred.
   HCH staff is working towards recruitment of 9th (AHS specific) commissioner.
   HCH Commission will appoint a Commissioner to fill Betty DeForest’s seat.
   Discussion about geographical and expertise requirements.

   The HCH program has funds available for two HCH Commissioners to attend. Gay McDaniel and Sam Weeks DDS have expressed interest in attending. Also Fr. Rigo Caloca-Rivas and Adria Walker are considering if they can attend. The HCH Commissioners decided that the interested parties would look at their schedules and decide who would attend, and communicate with David around details.

4. **Next HCH Commission meeting - Friday, April 21, 2017 - 9:00am-11:00am, 1000 San Leandro Blvd #325, San Leandro CA 94577.**

**ADJOURNMENT**

Time: 11:00 a.m.

**Motion:** Lee; second, Caloca-Rivas; Yea: unanimous
Tab 1

Tab 2

HCH Director’s Report
Tab 3:

HCH Program Budget Report