**Health Care for the Homeless Consumer Survey 2018**

**1. My year of birth:** \_\_\_\_\_\_\_\_\_\_\_\_

**2. Ethnicity: Circle all that apply:**

African American, Asian/PI, White, Native American, Latino/Hispanic, Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**3. Gender: Male, Female, Other:**\_\_\_\_\_\_\_

**4. Where do you go when you’re sick or need health care?**

* Hospital Emergency Room
* Free Health Clinic
* HCH Mobile Clinic or HOPE Van
* Street Medicine Team (ROOTS, or TriCity)
* Community Clinic (name):\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* V.A. Clinic
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**5. About how many times have you been hospitalized or been at the ER in the past year?**\_\_\_\_\_\_\_\_\_\_\_\_\_

**6. What do you consider your top three primary needs?**

* Housing
* Clothing
* Mental Health Counseling/Treatment
* Substance Abuse Treatment
* Access to Hygiene (showers, wash, laundry, toilets, etc)
* Transportation
* Food – Better nutrition
* Drinking Water
* A good case manager
* Medical Care
* Dental Care
* Disability Benefits Lawyer
* Employment
* Education / Job Training
* Friends/Family/Neighbors
* Other\_\_\_\_\_\_\_\_\_\_\_

**7. In what city/town/place do you want to live?** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**8. Which of the following medical conditions do you have:**

* Diabetes
* Asthma
* Heart Disease
* Dental Problems
* High Blood Pressure
* Mental Illness
* Skin Problems
* Permanently Disabled
* Cancer:\_\_\_\_\_\_\_\_\_\_
* Kidney Problems
* HIV / AIDS
* Impaired Mobility
* Alcoholism
* Drug use problems
* Eye Problems (need glasses)
* Arthritis
* Foot Problems
* Hepatitis/Cirrhosis
1. **Write 1,2, and 3 in the boxes next what is most important to you:**

|  |  |
| --- | --- |
|  | Knowing where to go |
|  | More Medical clinics |
|  | Better service at medical clinics |
|  | More mobile clinics (Vans) |
|  | Same-day appointments at a clinic |
|  | More doctors and counselors coming to encampments and shelters |
|  | Transportation to a clinic |
|  | More free dental and eye care |
|  | A stable place to live |
|  | Help getting Medi-Cal |

*Please check the box to show how you agree or disagree with the following statements:*

**10. I know where I can get medical care:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**11. I know where I can get dental care:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**12. I know where to go for mental health services**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**13. I know where to go for substance abuse services:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**14. I am satisfied with my current health care provider:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**15. I am satisfied with my current health care provider:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**16. I avoid seeking healthcare because I get billed for services and can’t afford to pay:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**17. I avoid seeking healthcare because I am not treated respectfully:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**18. I avoid seeking healthcare because it takes too long before I can get an appointment:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

**19. I need transportation to get to my health care provider:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly agree | Agree | neutral | Disagree | Strongly disagree |

 **Other thoughts or comments:**

THANK YOU VERY MUCH FOR YOUR INPUT!

Alameda County Health Care for the Homeless Program

Community/Consumer Advisory Board