

ALAMEDA COUNTY HRC DROP-IN UPDATES

As of Tuesday, March 17, 2020, all Housing Resource Centers in Alameda County have suspended drop-in services and will be holding phone appointments for screenings, assessments and housing support. Note many callers will need to leave messages. HRCs will do their best to call back within 12-24 hours. Flyers with information will be posted in physical locations where drop-in services have been previously offered. We are still working on creative ways to help individuals without phones access services.

How can you get help?

Call 2-1-1. Operators have all the updates and are sending callers to the appropriate numbers below.

If you are fleeing domestic violence, sexual assault or human trafficking:

- If you are in immediate danger, call 911
- Call 211 or the hotline at 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information

Contact Your Regional Housing Resource Center

Oakland and Emeryville

- Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at **510-613-0330 x2**
- Unsheltered families (with a child under 18):
 - If seeking help for the first time call the Family Front Door at **510-808-7410 ext. 282**
 - If your family has been assessed, and you are already receiving services and need to update your information, **text** your full name and your updated/new information to Family Front Door at **510-435-2296**
- Unsheltered adults (individuals or families that do not include a child under 18) who are seeking help for the first time:
 - call BACS Coordinated Entry line at **510-613-0330 x2**
 - call or text EOCP Coordinated Entry line at **510-436-4601**

North County (Berkeley, Albany)

- Unsheltered adults: call **510-495-0131**
- Unsheltered families – see Oakland information for Family Front Door above

Mid County West (San Leandro and Alameda)

All unsheltered adults and families: call Building Futures at **510-357-0205**

Mid County East (Hayward, Unincorporated)

All unsheltered adults and families: call Abode at **510-330-5807**

East County/Tri-Valley (Livermore, Dublin, Pleasanton)

All unsheltered adults and families: call Abode at **510-371-0447**

South County/Tri-City (Fremont, Newark, Union City)

All unsheltered adults and families: call Abode at **510-330-5822**