

Alameda County Health Care for the Homeless Program  
 Consumer/Community Advisory Board (CCAB)  
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**Alameda County Health Care for the Homeless Program  
 Consumer/Community Advisory Board (CCAB)**

**Meeting 12/9/2016 12:00 Noon – 2:00PM  
 1404 Franklin Street #209 Highlander Meeting Room**

**MINUTES**

|                         |  |
|-------------------------|--|
| <b>Meeting Location</b> | HCH PROGRAM/TRUST Clinic offices<br>1404 Franklin Street 2 <sup>nd</sup> Floor Highlander Meeting Room   |
| <b>Attendees</b>        | <p><u>CCAB Board Members:</u> (*Executive Committee)</p> <p>Bennie Whitfield<br/>         Kimberlee Burks<br/>         Mark Smith*<br/>         April Anthony*<br/>         Brenda Whitfield<br/>         Guitar Whitfield<br/>         David Modersbach, HCH Program<br/>         (Ex Officio)</p> <p><u>Absent:</u><br/>         Ami Moe<br/>         Sam Weeks*</p>   |
| <b>Agenda</b>           | <ol style="list-style-type: none"> <li>1. <b>Welcome and introductions</b> (5 min)</li> <li>2. <b>Review/Approval of Last Meeting Minutes.</b></li> <li>3. <b>Discussion/Announcements/Updates</b> (10 min)             <ol style="list-style-type: none"> <li>a. <b>Affordable Care Act/T---p Updates</b><br/>               David provided updates on the appointment of HUD, HHS, CMS directors, and efforts being developed to save the Affordable Care Act and Medicaid.</li> <li>b. <b>Encampments</b><br/>               April gave updates around the 35<sup>th</sup> St encampment, some people have been moving out into housing and other shelter programs, and the City is trying to figure out how to get the camp smaller and not let new residents in. David said that the County Health department wants to weigh in on encampments question, and the HCH Commissioners will have a presentation at their meeting, interested in the topic.</li> <li>c. <b>HCH Holiday gathering 12/16/16.</b> Next week 11am.</li> <li>d. <b>TRUST Clinic Steering Committee Report</b><br/>               Mark Smith provided an update on the TRUST Clinic. They have hired a new Clinic Manager to replace Isobel, named Paidia. Still searching for a MD to replace Dr. Fenstress. Some vacancies in front line staff as well. Still struggling with questions of how to balance need to provide ongoing services with need to have MD’s sign off disability evaluations, and role of TRUST (ongoing clinic for folks, or specialists in approval of</li> </ol> </li> </ol> |

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SSI claims). Homeless Action Center is moving and expanding to have more advocates.

**4. Meet Lucy Kasdin, new HCH Direct Services Manager (10 min)**

Lucy Kasdin is the new HCH Direct Services Manager, overseeing mobile services, outreach and case management services. Her offices is downstairs at 386-14<sup>th</sup> Street. She comes from BACS, where she led homeless outreach services, developed the Henry Robinson MSC shelter, and did a lot more things there.

CCAB members were also introduced to Mark Shotwell, the new HCH Director. Mark will present himself formally at the 1/13/17 CCAB meeting.

**5. Alameda County ALL-IN Community Listening Sessions review (15 min)**

Kimberlee, April and Ami worked with David in carrying out three sessions, 2 in Hayward, 1 in Oakland. Great responses from participants. Main themes were reviewed. Document attached.

**6. HCH Optometry Program Update (5 min)**

HCH is going to be contracting with Fruitvale Optical

**7. HCH Program Patient Experience/Patient Satisfaction (20 min)**

**8. CCAB Board Member Meeting Stipends (5 min)**

**9. Future CCAB advocacy efforts (20 min)**

- a. Discussion of advocacy efforts, new member recruitment, future trainings for CCAB members

**Next Meeting: Friday, January 13, Noon-2pm**

**We have changed our regular meeting time! From December on, it will be the SECOND FRIDAY OF EACH MONTH at NOON.**

**Friday Dec 9<sup>th</sup> 12 noon**

**Friday January 13<sup>th</sup> 12 noon**

**Friday February 10<sup>th</sup> 12 noon**

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