OPERATION COMFORT: ALAMEDA COUNTY

Protecting the Health & Safety of Our Community

Homeless individuals who meet the following:
- Tested positive for COVID-19 OR
- Experiencing symptoms of COVID-19 OR
- Been exposed to COVID-19

Referring Agencies will:
- For clients who meet eligibility criteria, contact your agency or program’s designated referral liaison. They can inform authorized staff how to complete the referral process.
- For clients who do not meet eligibility criteria, the county is working diligently on efforts to expand capacity. Guidance will be provided once available.

For a listing of approved referral agencies, click here.
- Clinics and Hospitals
- Shelters
- Santa Rita Jail
- Outreach Teams

Referrals received after 7 pm will be screened the following workday.

Important:
- To maintain the health and safety of on-site staff and clients, NO WALK-INs will be accepted.
- Referrals must be received by 7 pm for same day screening. Referrals received after 7 pm will be screened the following workday.

For COVID isolation housing questions, contact: COVIDHOUSING@acgov.org

www.acphd.org
#beatcovid19

*Unaccompanied minors will not be allowed to shelter at the hotel.*