In-County Stakeholder Interview Format (Leadership)

Goals:

* To ascertain stakeholder’s perspective on which HCH functions/activities (existing and new) should be expanded and will be supported.
* To ascertain how HCH can support interdepartmental collaboration and coordination to increase health outcomes for the homeless.

1. Brief Orientation to HCH
   1. Reach: 7500 pts served in 40,000 appointments (cal year 2017)
   2. Operating under HRSA Definition of Homelessness
   3. Primary Care
      1. HRSA Sub-recipient agreement/FQHC status
         1. Primary Care Clinics (5)
      2. Trust
   4. Medical/AOD Health Outreach (Contracted/Prog Operated Services)
      1. Mobile Medical Clinic (Prog Operated)
      2. Backpack/Street Medicine (Contracted)
      3. Substance Abuse Outreach (Contracted)
      4. Dental Care (Contracted)
   5. Outreach Provider Training and Education
2. Qualitative Data
   1. Based on your knowledge of HCH, what do you think we do well?
   2. What are the program’s most significant challenges?
   3. What critical gaps do you see in the county health system serving the homeless?
   4. Which of the activities mentioned do you feel are most important in meeting the healthcare needs of the homeless in general?
   5. What HCH activities are most important in meeting the needs of the population you serve or issues your department addresses?
   6. Are there activities related to the role of HCH that you feel are missing all together from the list?
   7. In what ways can HCH support inter-departmental collaboration to provide health services in the county?
   8. In what ways can HCH support coordination of health services for homeless individuals in the county?